



**Multiyear Training and Exercise Plan Workshop**  
**Part I: Identifying Training**  
**November 7, 2017**  
**10:30 A.M. -11:30 P.M.**

**Goal:** Develop recommendations for training and training vendors that may fulfil contract deliverables and healthcare coalition medical surge needs, and which support disaster medical care delivery. As well as assist in the development of regional discussion-based and operations-based exercises.

# Where Do We Put Our FOCUS

As a result of our actions, what training do we want to see in place in 5 years that will significantly help develop the necessary knowledge, skills, and abilities of TSA-E HCC member's workforce?

Foundation  
for Health  
Care and  
Medical  
Readiness

Health Care  
and Medical  
Response  
Coordination

Continuity of  
Health Care  
Service  
Delivery

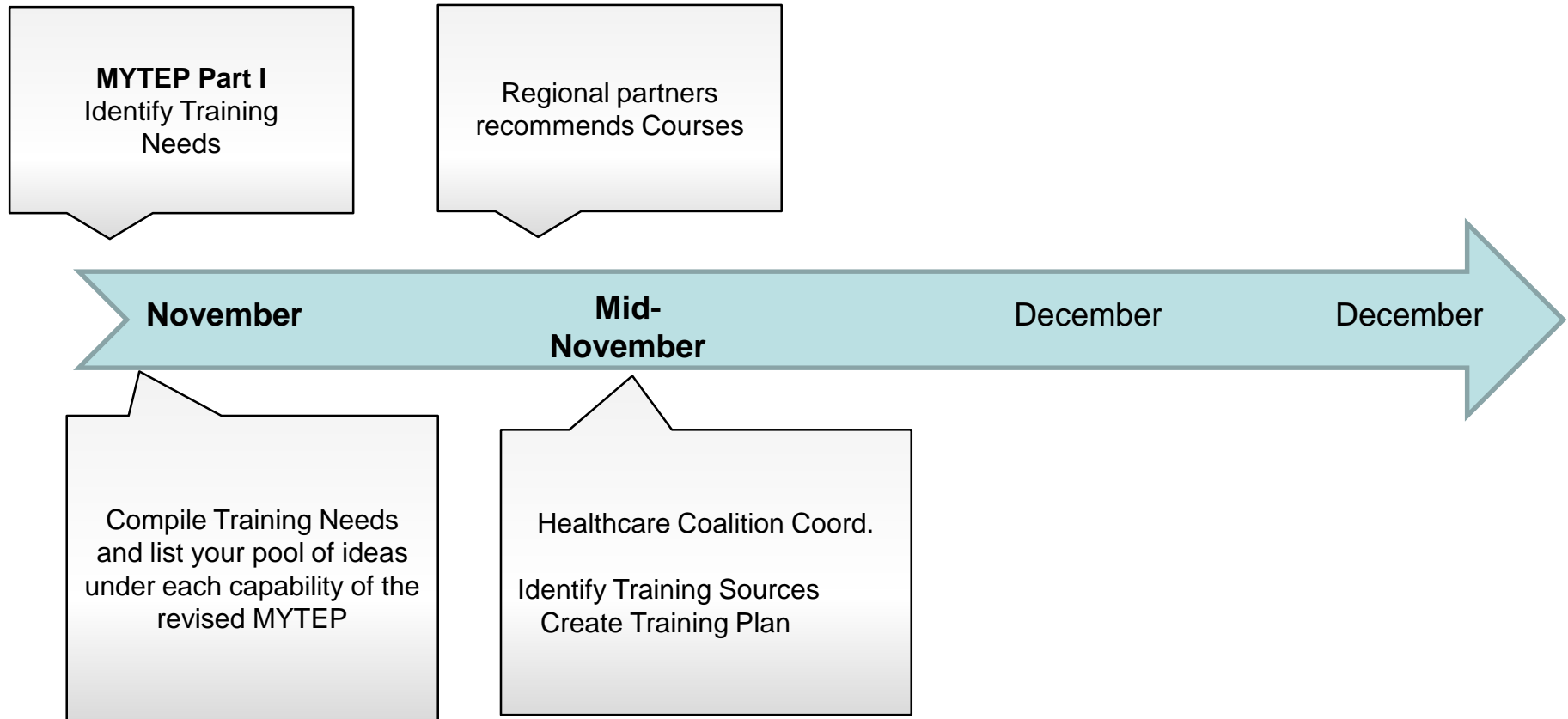
Medical  
Surge

- Welcome / Introductions
- Multiyear Training and Exercise Plan Process
- Health Care Preparedness and Response Capabilities
- Breakout Sessions: Discussion of Training Needs
- FY16 End of Year Training Assessment
- Workshop Results/ Next Step
- MYTEP Workshop Part II

# INTRODUCTIONS



# Multiyear Training and Exercise Plan Process



# GROUP ACTIVITY



In this workshop, small group members will work together to pool ideas of training. Each participant will need to think about their personnel/team and their ability to perform the activities listed (for each HPP Capability). Capture the training needs on the Gap Analysis Worksheet.

<b>Activities (Example)</b>	<b>What training can we offer to help meet the required activity?</b>
<ul style="list-style-type: none"> <li>• Ensure the Safety and Health of Responders</li> </ul>	Offer annually the Personal protective equipment (PPE), MCMs, workplace violence training, psychological first aid training, and other interventions specific to an emergency

# Preparedness Tools





# Gap Analysis Worksheet

## Part I: Identify Training Needs

Capability 1	Foundation for Health Care and Medical REadiness	
Discipline		
	Activities	Training Needs Identified:

## Foundation for Health Care and Medical Readiness

The community's health care organizations and other stakeholders – coordinated through a sustainable HCC – have strong relationships, identify hazards and risks, and prioritize and address gaps through planning, training, exercising, and managing resources.

# Capability 1

## Foundation for Health Care and Medical Readiness

Think about your agency and list the gaps (training needs) that relate to your personnel and their ability to perform the activities listed below. (10 minutes)

Activities	What training can we offer to help meet the required activity?
<ul style="list-style-type: none"> <li>Identify regional health care resources and ESF-8 resources within TSA-E</li> </ul>	
<ul style="list-style-type: none"> <li>Identify hazards or risks that most likely to have impact on the demand for health care services or the health care delivery system</li> </ul>	
<ul style="list-style-type: none"> <li>Provide health care services to children, pregnant women, seniors, individuals with access and functional needs, including people with disabilities and other with unique needs before, during, and after an emergency.</li> </ul>	
<ul style="list-style-type: none"> <li>Educate and Train on Identified Preparedness and Response Gaps</li> </ul>	
<ul style="list-style-type: none"> <li>Promote Role Appropriate National Incident Management System Implementation (response planning techniques, org structure, incident management practices)</li> </ul>	
<ul style="list-style-type: none"> <li>Promote community resilience</li> </ul>	

## Health Care and Medical Response Coordination

Health care organizations, the HCC, their jurisdictions(s), and the ESF-8 lead agency plan and collaborate to share and analyze information, manage and share resources, and coordinate strategies to deliver medical care to all populations during emergencies and planned events.

# Capability 2

## Health Care and Medical Response Coordination

Think about your agency and list the gaps (training needs) that relate to your personnel and their ability to perform the activities listed below. (10 minutes)

Activities	What training can we offer to help meet the required activity?
<ul style="list-style-type: none"> <li>• Share situational awareness across the health care and public health systems</li> <li>• Share emergency information and warnings across disciplines, jurisdictions, and HCCs and their members.</li> <li>• Conduct external communication with the public.</li> </ul>	
<ul style="list-style-type: none"> <li>• Provide public information officer (PIO) training to those who are designated to act in that capacity during an emergency for HCC members and are in need of such training.</li> </ul>	
<ul style="list-style-type: none"> <li>• Access and collect timely, relevant, and actionable information about the organization and share it with the HCC and other stakeholders</li> </ul>	
<ul style="list-style-type: none"> <li>• Utilize communications systems and platforms (bed and patient tracking systems, amateur radio systems, EMS information systems, etc.)</li> </ul>	
<ul style="list-style-type: none"> <li>• Identify and coordinate resource needs during an emergency</li> </ul>	
<ul style="list-style-type: none"> <li>• Develop an Incident Action Plan</li> </ul>	

## Continuity of Health Care Service Delivery

Health care organizations, with support from the HCC and the ESF-8 lead agency, provide uninterrupted, optimal medical care to all populations in the face of damaged or disabled health care infrastructure. Health care workers are well-trained, well-educated, and well-equipped to care for patients during emergencies. Simultaneous response and recovery operations result in a return to normal or, ideally, improved operations.

# Capability 3

## Continuity of Health Care Service Delivery

Think about your agency and list the gaps (training needs) that relate to your personnel and their ability to perform the activities listed below. (10 minutes)

<b>Activities</b>	<b>What training can we offer to help meet the required activity?</b>
<ul style="list-style-type: none"> <li>• Understand their jurisdictional MCM distribution plans; assists in planning for closed points of dispensing (POD) and ensuring that health care workers and their families are protected during emergencies.</li> </ul>	
<ul style="list-style-type: none"> <li>• Equip, train, and provide resources necessary to protect responders, employees, and their families from hazards during response and recovery operations.</li> </ul>	
<ul style="list-style-type: none"> <li>• Develop a Continuity of Operations Plan</li> </ul>	
<ul style="list-style-type: none"> <li>• Develop strategies to address supply chain vulnerabilities</li> </ul>	
<ul style="list-style-type: none"> <li>• Maintain Responders' Safety and Health training</li> </ul>	
<ul style="list-style-type: none"> <li>• Maintain training on evacuation, relocation and evacuation transportation for evacuating patients.</li> </ul>	

## Medical Surge

Health care organizations – including hospitals, EMS, and out-of-hospital providers – deliver timely and efficient care to their patients even when the demand for health care services exceeds available supply. The HCC, in collaboration with the ESF-8 lead agency, coordinates information and available resources for its members to maintain conventional surge response. When an emergency overwhelms the HCC's collective resources, the HCC supports the health care delivery system's transition to contingency and crisis surge response and promotes a timely return to conventional standards of care as soon as possible.



# Capability 4

Think about your agency and list the gaps (training needs) that relate to your personnel and their ability to perform the activities listed below. (10 minutes)

Activities	What training can we offer to help meet the required activity?
<ul style="list-style-type: none"> <li>• Activation and notification processes for initiating medical surge response coordination</li> </ul>	
Conduct health care facility evacuation planning and execute evacuations <ul style="list-style-type: none"> <li>• Address emergency department and inpatient surge</li> <li>• Develop alternate care systems</li> <li>• Address specialty surge, including pediatrics, chemical, radiation, burn, trauma, behavioral health, and highly infectious diseases.</li> </ul>	
Family reunification <ul style="list-style-type: none"> <li>• Reunification considerations for children</li> <li>• Family notification and initiation of reunification processes.</li> </ul>	
<ul style="list-style-type: none"> <li>• Maintenance of competencies on the use of PPE, environmental decontamination, and management of infectious waste.</li> </ul>	
<ul style="list-style-type: none"> <li>• Individual departmental sections have been trained on the medical surge response strategies (health care organizations)</li> </ul>	
<ul style="list-style-type: none"> <li>• EMS organizations can support the HCC's Medical Surge response (dispatch, response, pre-hospital triage and treatment, transportation, supplies, and equipment.</li> </ul>	

# FY 16 End of Year Survey Training Assessment

## Top Ten Areas Identified for Additional Training

1. WebEOC
2. Patient Tracking
3. EMResource
4. Resource Requests
5. COOP and Recovery
6. HICS/Hospital EOC
7. NIMS
8. BCP
9. Exercise Development/After Action Reporting
10. Medical Surge/Bed Reporting

# Training Identified by HPP Partners

<b>Training Identified by HPP Partners</b>	
1.	Cyber Security
2.	Planning for Behavioral Health Patients
3.	Active Shooter
4.	Patient Surge
5.	Evacuation Planning (Full or Partial)
6.	Critical Incident Stress Management
7.	ICS Forms
8.	Closed POD
9.	
10.	

# What we want to see in place as a result of our actions

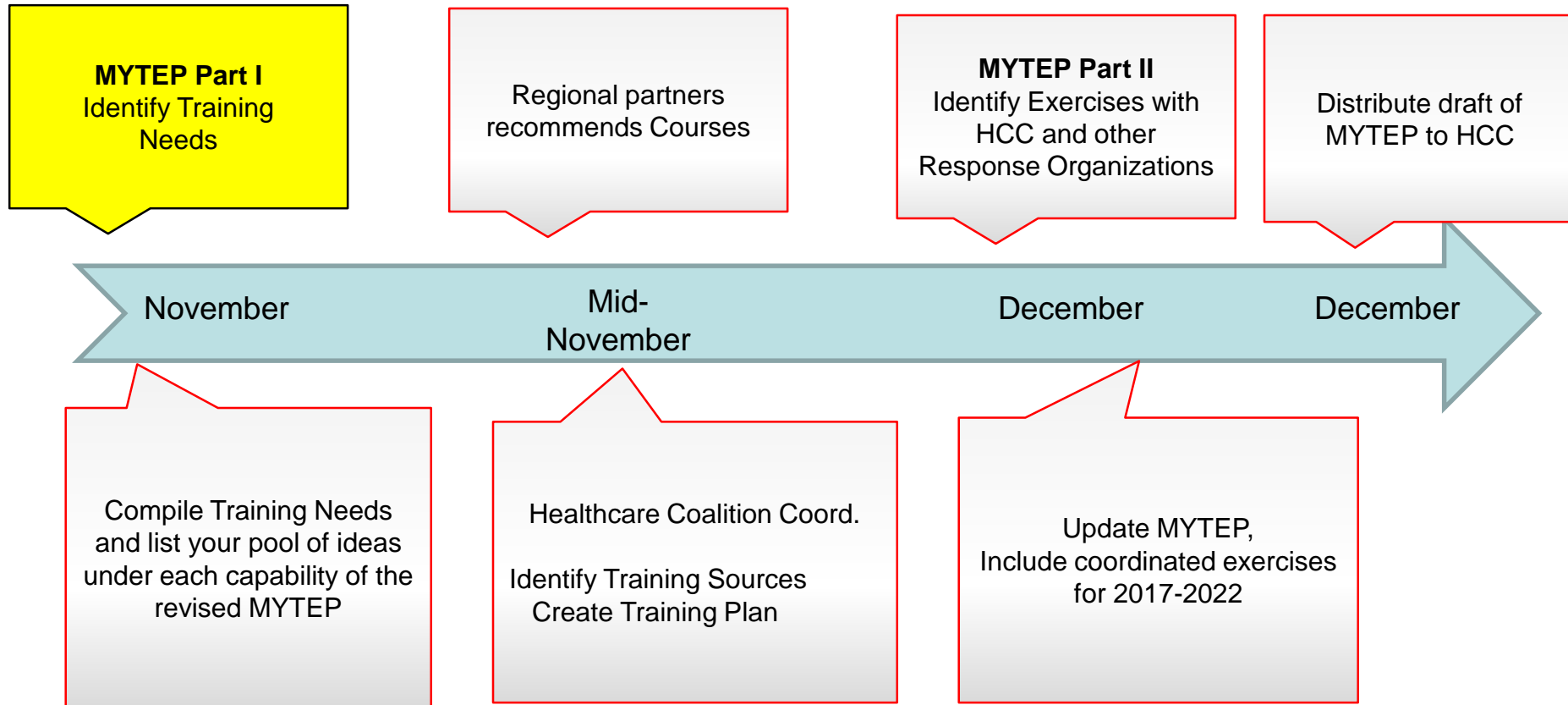
## Multiyear Training Plan NCTTRAC

Training Topic Near-Term Phase (0-12 months)	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
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Training Topic Mid-Term Phase (13-24 months)	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
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Training Topic Long-Term Phase (25-36 months)	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
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# Multiyear Training and Exercise Plan Process



## **Next**

# Multiyear Training and Exercise Plan Workshop Part II: Identifying Regional Exercises

December 5, 2017  
10:30 A.M. -11:30 P.M.