

COVID-19 Therapeutics Product Guide

March 15, 2022



TEXAS
Health and Human
Services

Texas Department of State
Health Services

[View the VAOS Job Aid Catalog](#)

Overview of this Product Guide

The following guide provides an overview of the COVID-19 therapeutics products allocated by Texas DSHS, including their availability, request methods, reporting requirements, shipping timelines, and helpful resources.



Note: We receive new information and system changes frequently. Please review the [DSHS therapeutics website](#) for regular updates. You can also subscribe to DSHS' weekly Therapeutics eNewsletter by emailing therapeutics@dshs.Texas.gov.

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COVID-19 Therapeutics Products Distributed by DSHS

Below you can find a list of the COVID-19 Therapeutics products distributed by DSHS:

Therapeutic Name	Type/Form Details	Manufacturer	Manufacturer Contact Information	Fact Sheets	VAOS Ordering Request	Availability
Molnupiravir	Antiviral Pill	Merck	1-800-444-2080	- Healthcare Providers - Recipients and Caregivers	No	Distributed to a predetermined list
Paxlovid	Antiviral Pill	Pfizer	1-800-438-1985	- Healthcare Providers - Recipients and Caregivers	No	Distributed to a predetermined list
Evusheld	Intramuscular Injection	AstraZeneca	1-800-236-9933	- Healthcare Providers - Recipients and Caregivers	No	Distributed to a predetermined list
Sotrovimab	IV Infusion	GSK	1-866-475-2684	- Healthcare Providers - Recipients and Caregivers	Yes	Limited availability
Bebtelovimab	IV Injection	Eli Lilly	1-855-545-5921	- Healthcare Providers - Recipients and Caregivers	No	Distributed to a predetermined list

COVID-19 Therapeutics Products No Longer Authorized

The following products are no longer FDA authorized. Please review the most recent [DSHS communication](#):

Therapeutic Name	Type/Form Details	Manufacturer	Manufacturer Contact Information	Fact Sheets	VAOS Ordering Request	Availability
Bam/Ete	IV Infusion	Eli Lilly	1-855-545-5921	- Healthcare Providers - Recipients and Caregivers	No (Ordering Paused)	Request Only
REGEN-COV	IV Infusion or subcutaneous injection	Regeneron	1-844-734-6643	- Healthcare Providers - Recipients and Caregivers	No (Ordering Paused)	Request Only

Sotrovimab

Description	Details
Manufacturer	GlaxoSmithKline (GSK)
Administration Type	Intravenous Infusion (IV)
Order Pack Sizes	12 patient courses: Providers must request Sotrovimab in multiples of 12 courses.
Availability	Providers are currently able to request allocations of Sotrovimab in VAOS. For guidance on placing a request, see the Allocation Guide .
Reporting Requirements	For Hospitals: Weekly reporting to TDEM of courses on-hand and administered For Non-Hospitals: Weekly reporting to HHS Teletracking of courses on-hand and administered All: Patient-level data within 30 days of administration to ImmTrac2
Summary Authorization Statement	https://www.fda.gov/emergency-preparedness-and-response/mcm-legal-regulatory-and-policy-framework/emergency-use-authorization#:~:text=22%2C%202021)%20(161KB)-,For%20the,-treatment%20of%20mild
Resource	Link/Contact
Provider Fact Sheet	https://www.fda.gov/media/149534/download
Patient Fact Sheet (English)	https://www.fda.gov/media/149533/download
Patient Fact Sheet (Spanish)	https://www.sotrovimab.com/content/dam/cf-pharma/hcp-sotrovimab-phase2/en_US/sotrovimab-eua-fact-sheet-for-patients-in-spanish.pdf
GSK Sotrovimab Site	https://www.sotrovimab.com/?cc=ps_WX47F4UZG81040671&mcm=300000&gclid=76b80e837c9f1fa7c4526fd8512974e1&gclsrc=3p.ds&
GSK COVID Contact Center	1-866-475-2684

Bebtelovimab

Description	Details
Manufacturer	Eli Lilly and Company
Administration Type	Intravenous Infusion (IV)
Availability	As of March 9, 2022: Bebtelovimab is not available for order directly in VAOS. The ordering process is being developed, and it will be available to order requests in the next several weeks. In the meantime, if you would like to be considered for an allocation, please place a request for Sotrovimab and select “Willing to accept another product” on the request form.
Reporting Requirements	Daily reporting to HPOP of number of courses dispensed and on-hand. Patient-level reporting to ImmTrac2 within 30 days of dispensing.
Summary Authorization Statement	https://www.fda.gov/emergency-preparedness-and-response/mcm-legal-regulatory-and-policy-framework/emergency-use-authorization#:~:text=Bebtelovimab%20is%20authorized,or%20clinically%20appropriate.

Resource	Link/Contact
Provider Fact Sheet	https://www.fda.gov/media/156151/download
FDA FAQ	https://www.fda.gov/media/156154/download
Bebtelovimab Webpage	https://www.covid19.lilly.com/bebtelovimab
Lilly COVID Hotline	1-855-545-5979

Molnupiravir

Description	Details
Manufacturer	Pfizer
Administration Type	Oral
Availability	Pharmacies enrolled to dispense molnupiravir can email therapeutics@dshs.texas.gov to request courses in the next coming allocation. Requests must be in multiples of 10 courses.
Reporting Requirements	Daily reporting to HPOP of number of courses dispensed and on-hand Patient-level reporting to ImmTrac within 30 days of dispensing
Summary Authorization Statement	https://www.fda.gov/emergency-preparedness-and-response/mcm-legal-regulatory-and-policy-framework/emergency-use-authorization#:~:text=Molnupiravir%20is%20authorized,or%20clinically%20appropriate

Resource	Link/Contact
Provider Fact Sheet	https://www.fda.gov/media/155054/download
FDA FAQ	https://www.fda.gov/media/155056/download
Molnupiravir Site	https://www.molnupiravir-us.com/hcp/
Merck Contact	1-800-444-2080

Paxlovid

Description	Details
Manufacturer	Pfizer
Administration Type	Pills
Availability	Pharmacies enrolled to dispense Paxlovid can email therapeutics@dshs.Texas.gov to request courses in the next coming allocation. Requests must be in multiples of 12 courses.
Reporting Requirements	Daily reporting to HPOP of number of courses dispensed and on-hand Patient-level reporting to ImmTrac within 30 days of dispensing
Summary Authorization Statement	https://www.fda.gov/emergency-preparedness-and-response/mcm-legal-regulatory-and-policy-framework/emergency-use-authorization#:~:text=Paxlovid%20is%20authorized,hospitalization%20or%20death

Resource	Link/Contact
Provider Fact Sheet	https://www.fda.gov/media/155050/download
FDA FAQ	https://www.fda.gov/media/155052/download
Pfizer Medical Information	www.pfizermedicalinformation.com
Paxlovid Health Care Provider Site	https://www.covid19oralrx-hcp.com/
Pfizer Medical	1-800-438-1985

Evusheld

Description	Details
Manufacturer	AstraZeneca
Administration Type	Intramuscular Injection
Availability	Providers enrolled to provide Evusheld can email therapeutics@dshs.Texas.gov to request courses.
Reporting Requirements	Daily reporting to HPOP of courses on-hand and administered Patient-level reporting to ImmTrac within 30 days of administration
Summary Authorization Statement	https://www.fda.gov/emergency-preparedness-and-response/mcm-legal-regulatory-and-policy-framework/emergency-use-authorization#:~:text=For%20emergency%20use,vaccine%20component(s).

Resource	Link/Contact
Provider Fact Sheet	https://www.fda.gov/media/154701/download
FDA FAQ	https://www.fda.gov/media/154703/download
Evusheld Webpage	https://www.evusheld.com/splash.html
Astrazeneca Contact	1-800-236-9933

Bamlanivimab plus Etesevimab

Description	Details
Manufacturer	Eli Lilly
Administration Type	Intravenous Infusion (IV)
Availability	Bam/Ete is paused for allocation requests in VAOS. For more information, please view the most recent DSHS communication
Reporting Requirements	For Hospitals: Weekly reporting to TDEM of courses on-hand and administered For Non-Hospitals: Weekly reporting to HHS Teletracking of courses on-hand and administered
Summary Authorization Statement	https://www.fda.gov/emergency-preparedness-and-response/mcm-legal-regulatory-and-policy-framework/emergency-use-authorization#:~:text=bamlanivimab/etesevimab%20(ASPR)-,Bamlanivimab,-and%20etesevimab%20administered
Provider Fact Sheet	https://www.fda.gov/media/145802/download
Patient Fact Sheet (English)	https://www.fda.gov/media/145803/download
Patient Fact Sheet (Spanish)	https://www.fda.gov/media/148713/download
Eli Lilly Bam/Ete Site	https://www.covid19.lilly.com/bam-ete
Lilly COVID Hotline	1-855-545-5921

NO LONGER AUTHORIZED

NO LONGER AVAILABLE FOR ORDERING

REGEN-COV

Description	Details
Manufacturer	Regeneron
Administration Type	Intravenous Infusion (IV) or subcutaneous injection (SQ)
Availability	Bam/ete is paused for allocation requests in VAOS. For more information, please view the most recent DSHS communication
Reporting Requirements	For Hospitals: Weekly reporting to TDEM of courses on-hand and administered For Non-Hospitals: Weekly reporting to HHS Teletracking of courses on-hand and administered All: Patient-level data with 7-30 days of administration to nm Tr
Summary Authorization Statement:	https://www.fda.gov/emergency-preparedness-and-response/mcm-legal-regulatory-and-policy-framework/emergency-use-authorization#:~:text=Casirivimab%20and%20imdevimab%20to,inclusing%20hospitalization%20or%20death.
Resource	Emergency Contact
Provider Fact Sheet	https://www.fda.gov/media/145802/download
Patient Fact Sheet (English)	https://www.fda.gov/media/145803/download
Patient Fact Sheet (Spanish)	https://www.fda.gov/media/148713/download
FAQ	https://www.regencov.com/hcp/resources/faq
Regeneron Medical Information	1-844-734-6643

NO LONGER AUTHORIZED

NO LONGER AVAILABLE FOR ORDERING

No Cost to Therapeutics Providers

US HHS has purchased these therapeutics and they are provided to facilities at no cost. Providers may not charge for the medication itself. Providers can seek reimbursement for the administration or dispensing of the therapeutics.



Provider Mandatory Reporting Medication Errors & Serious Adverse Events

- Submit adverse event reports to FDA MedWatch using one of the following methods:
 - Complete and submit the report online: www.fda.gov/medwatch/report.htm, or
 - Complete and submit a postage-paid FDA Form 3500 (<https://www.fda.gov/media/76299/download>) and return by:
 - Mail to MedWatch, 5600 Fishers Lane, Rockville, MD 20852-9787, or
 - Fax (1-800-FDA-0178), or
 - Call 1-800-FDA-1088 to request a reporting form.
- In addition, please provide a copy of all FDA MedWatch forms to the appropriate therapeutic manufacturer:

Therapeutics Manufacturer's Contact Information

Bam/Ete - Eli Lilly and Company, Global Patient Safety

Fax: 1-317-277-0853

E-mail: mailindata_gsmtindy@lilly.com

Or call Eli Lilly and Company at 1-855-LillyC19 (1-855-545-5921)

BAM/ETE AND REGEN-COV NO LONGER AUTHORIZED

NO LONGER AVAILABLE FOR ORDERING

Regen-COV – Regeneron Pharmaceuticals

Or call Regeneron Pharmaceuticals at 1-844-734-6643

Sotrovimab – GlaxoSmithKline, Global Safety

Fax: 919-287-2902

Email: WW.GSKaereportingUS@gsk.com

Or call GSK COVID contact center at 1-866-GSK-COVID (866-475-2684)

Lilly - Bebtelovimab

Call: 1-855-545-5979

Website: <https://www.covid19.lilly.com/bebtelovimab/hcp>

Paxlovid - Pfizer Safety

Fax: 1-800-438-1985

Website: <https://www.pfizersafetyreporting.com/#/en>

Or call Pfizer Safety at 1-866-635-8337

Evusheld - AstraZeneca

Fax: 1-866-742-7984

Website: <https://contactazmedical.astrazeneca.com>

Or call AstraZeneca safety at 1-800-236-9933

Molnupiravir - Merck

Fax: 215-616-5677

E-mail: dpoc.usa@msd.com

For voluntary pregnancy reporting: 1-877-888-4231 or pregnancyreporting.msd.com (Requires agreement from patient and provider)

Reporting Requirements

Providers must report the amount **administered**/dispensed since last entry (which should be the day before) and current **on hand** amounts for each product for Paxlovid, molnupiravir, Evusheld, and bebtelovimab to **HPOP daily**. Providers can find a help guide for HPOP here: [Oracle HPoP Provider Portal - Get Started](#).

Reporting of sotrovimab remains in the old reporting systems. Hospitals must report administration and courses on hand for **sotrovimab** into **TDEM portal daily**. Non-hospitals must report to HHS TeleTracking.

All providers are required to report administration of COVID-19 therapeutics to ImmTrac2 within 30 days of administration.

	Molnupiravir, Paxlovid, Bebtelovimab, and/or Evusheld	Sotrovimab
Hospital *	HPOP, ImmTrac2	TDEM, ImmTrac2
Non-Hospital	HPOP, ImmTrac2	Teletracking, ImmTrac2

* A facility is considered a "Hospital" for DSHS reporting purposes if they are mandated to report per the [HHS per the CMS CoP](#).

Reporting is required. Adherence to reporting requirements is crucial, as it affects the allocations the state receives.

Provider Tools



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HHS New COVID-19 Therapeutics Locator

Providers can use the New US HHS COVID-19 Therapeutics locator to find locations with available Paxlovid, Molnupiravir, Evusheld, Bebtelovimb, and Sotrovimab.

Locations
22,184

Use search glass below to find locations near an address.

Evusheld
Available: 172,782

Molnupiravir
Available: 810,822

Paxlovid
Available: 207,277

Bebtelovimb
Available: 40,033

Sotrovimab
Available: 150,904

Esri, FAO, NOAA | CDC, HHS | HHS
Powered by Esri

<https://covid-19-therapeutics-locator-dhhs.hub.arcgis.com/>

Reference Guides

Providers may refer to the following resources for more specific guidance:



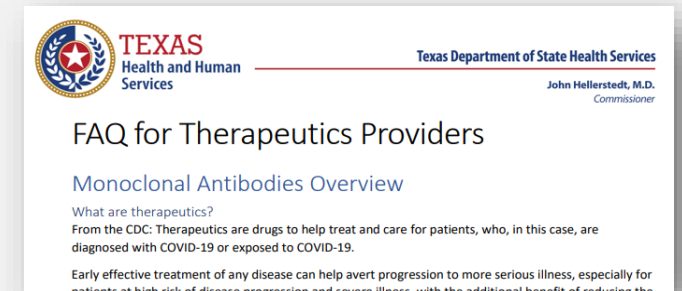
[Therapeutics Webpage](#)

For most therapeutics updates and resources.



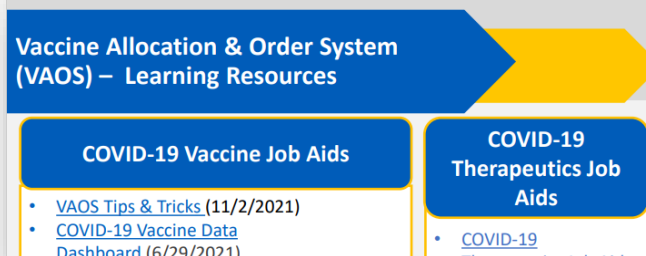
[Therapeutics Allocation Request Guide](#)

For a walkthrough of how to place an allocation request for therapeutics in VAOS.



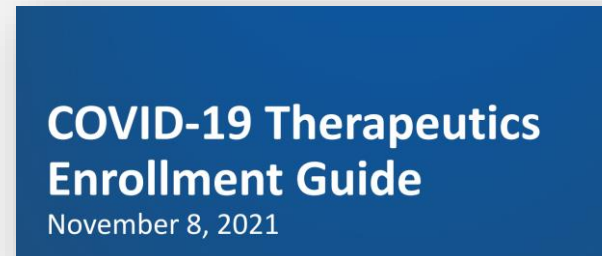
[Therapeutics FAQ](#)

For more detailed answers to common questions.



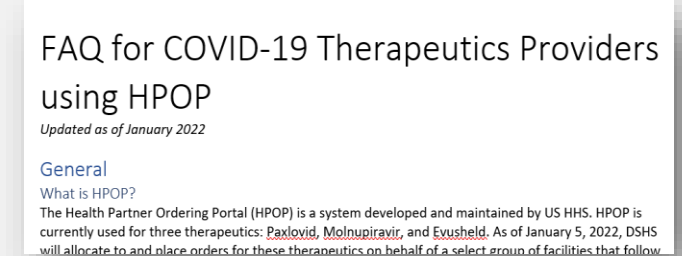
[VAOS Catalog](#)

For a list of guides on specific VAOS actions.



[Therapeutics Enrollment Guide](#)

For how to enroll as a therapeutics provider.



[HPOP FAQ](#)

For answers specific to HPOP.