

COVID-19 Therapeutics Allocation Request

September 24, 2021



TEXAS
Health and Human
Services

Texas Department of State
Health Services

Overview

What is VAOS?

The Vaccine Allocation and Ordering System (VAOS) is a platform built for the distribution and management of the COVID-19 vaccines, COVID-19 therapeutics products, and other vaccines.

This guide gives a detailed walkthrough on accessing VAOS and instructions on how to order a COVID-19 therapeutics through VAOS.

There are two key requirements for providers who'd like to place a therapeutics order:

- 🔑 Have an AmerisourceBergen account
- 🔑 Be enrolled in VAOS

Disclaimer



We are receiving new information and system changes frequently. We will continue to provide weekly updates to inform you of any changes.

VAOS Reminders

Keep in mind...



VAOS works best with **Chrome** as your browser.



Please **check your Spam** folder for emails from the following emails as needed:

- noreply@salesforce.com
- therapeutics@dshs.texas.gov
- IdentityManagement@hhsc.state.tx.us

If possible, flag these address as safe-senders to avoid emails being sent to Spam.



Regardless of the number of Providers or facility locations you are associated with, you will have **one set of login credentials**.

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Getting Started with Vaccine Allocation & Ordering System (VAOS)



Rules of the Road!

Remember...



Only the **primary and backup coordinators** will get access to VAOS. The Department of State Health Services (DSHS) will create your VAOS account. Two users per facility will have full access to VAOS. VAOS access can be requested for two users to be added as Therapeutics Coordinators, who will only be able to request COVID-19 therapeutics (and won't have access to inventory management or vaccine requests).



You can start placing COVID-19 therapeutics requests **as soon as you receive VAOS access**. You will only be able to place requests for order types you have been given access to (e.g., therapeutics providers can request therapeutics but not vaccines).



If you have questions related to therapeutics, contact the Provider Help Desk: 833-832-7068, option 0 8 a.m. to 5 p.m., Monday through Friday or email therapeutics@dshs.Texas.gov.

Steps to Obtain VAOS Access



1. Register with Amerisource Bergen

Email Therapeutics@dshs.Texas.gov to start the process to set up an account.




2. Gain Access to VAOS

DSHS will create your account. You cannot create a VAOS account yourself.



3. Watch for an email with login credentials

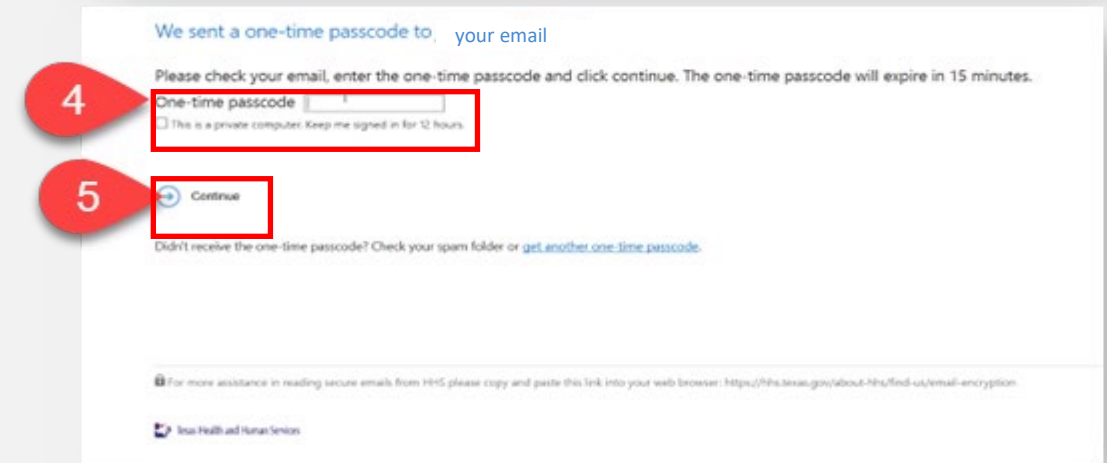
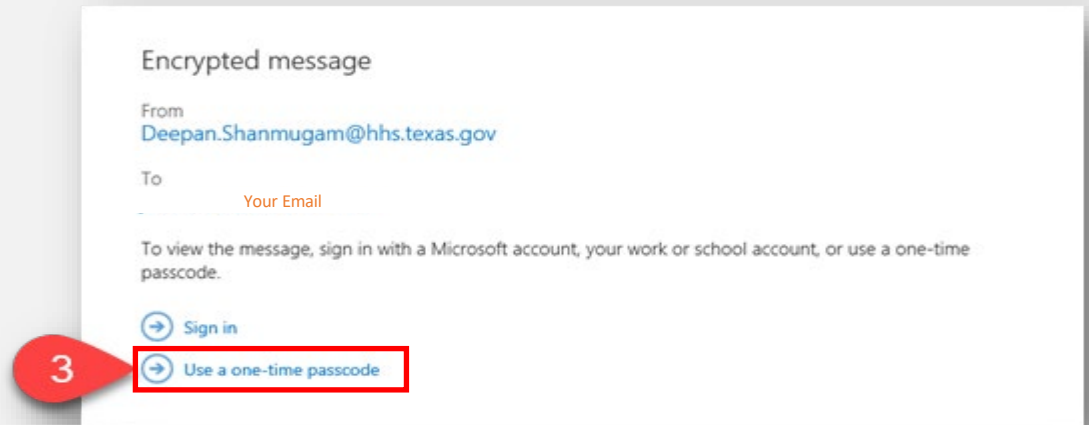
Providers will receive:

- An email from IdentityManagement@hhsc.state.tx.us with log in credentials
- An email from COVID19VacMgmt@dshs.Texas.gov with instructions to log into **VAOS**. 

Accessing Your VAOS Account

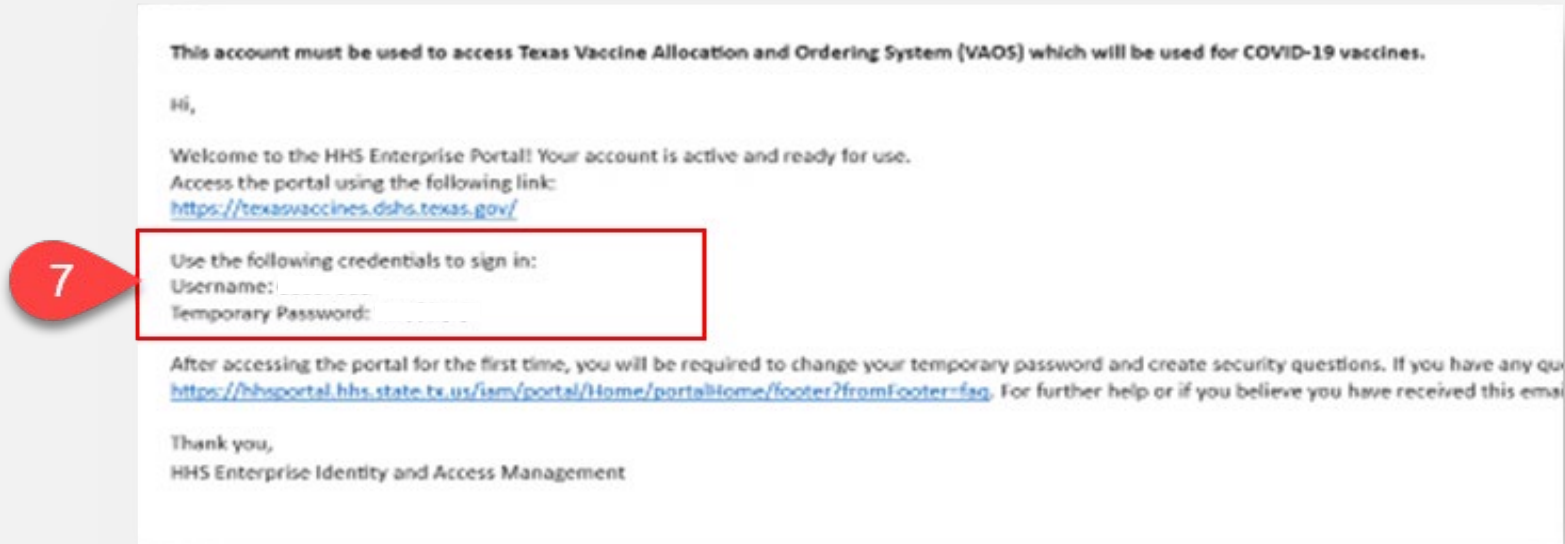
Please contact therapeutics@dshs.Texas.gov with any sign on issues

1. Vaccine Coordinators and/or Therapeutics Coordinators will receive an encrypted email from IdentityManagement@hhsc.state.tx.us.
2. The email will need to be decrypted. To **decrypt the email**, select the message file and choose to open it.
3. You will be redirected to a web browser. From here, select **Use a one-time passcode**.
4. Your **temporary code** will be emailed to you.
5. Enter your one-time code and select **Continue**.



Accessing Your VAOS Account

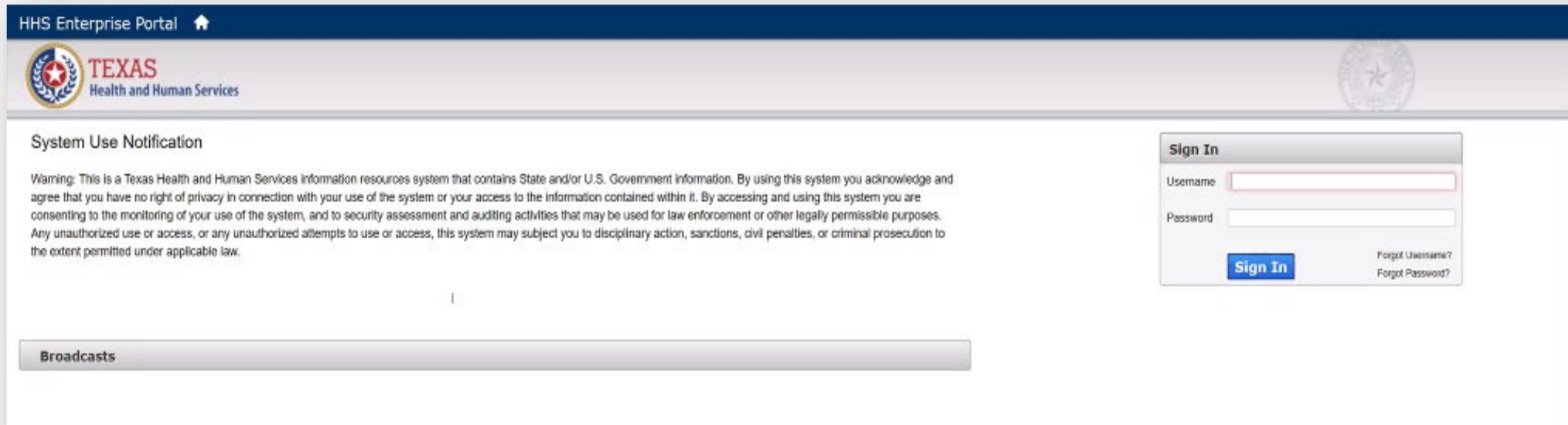
6. Once you select **Continue** the encrypted message will open.
7. The message will contain **your username and a temporary password** for VAOS.



8. Select the link to VAOS to be redirected to the VAOS login page.

Accessing Your VAOs Account

9. Use the provided **credentials** from the **encrypted email** to log in and **change the temporary password** to a password of your choosing. You will be prompted to do this.



The screenshot shows the HHS Enterprise Portal login interface. At the top, there is a dark blue header with the text "HHS Enterprise Portal" and a home icon. Below this is a light gray banner featuring the Texas Health and Human Services logo on the left and a circular seal on the right. The main content area is white and contains a "System Use Notification" section with a warning paragraph. To the right of the notification is a "Sign In" box with fields for "Username" and "Password", a "Sign In" button, and links for "Forgot Username?" and "Forgot Password?". At the bottom left, there is a "Broadcasts" section.

HHS Enterprise Portal

TEXAS Health and Human Services

System Use Notification

Warning: This is a Texas Health and Human Services information resources system that contains State and/or U.S. Government information. By using this system you acknowledge and agree that you have no right of privacy in connection with your use of the system or your access to the information contained within it. By accessing and using this system you are consenting to the monitoring of your use of the system, and to security assessment and auditing activities that may be used for law enforcement or other legally permissible purposes. Any unauthorized use or access, or any unauthorized attempts to use or access, this system may subject you to disciplinary action, sanctions, civil penalties, or criminal prosecution to the extent permitted under applicable law.

Sign In

Username

Password

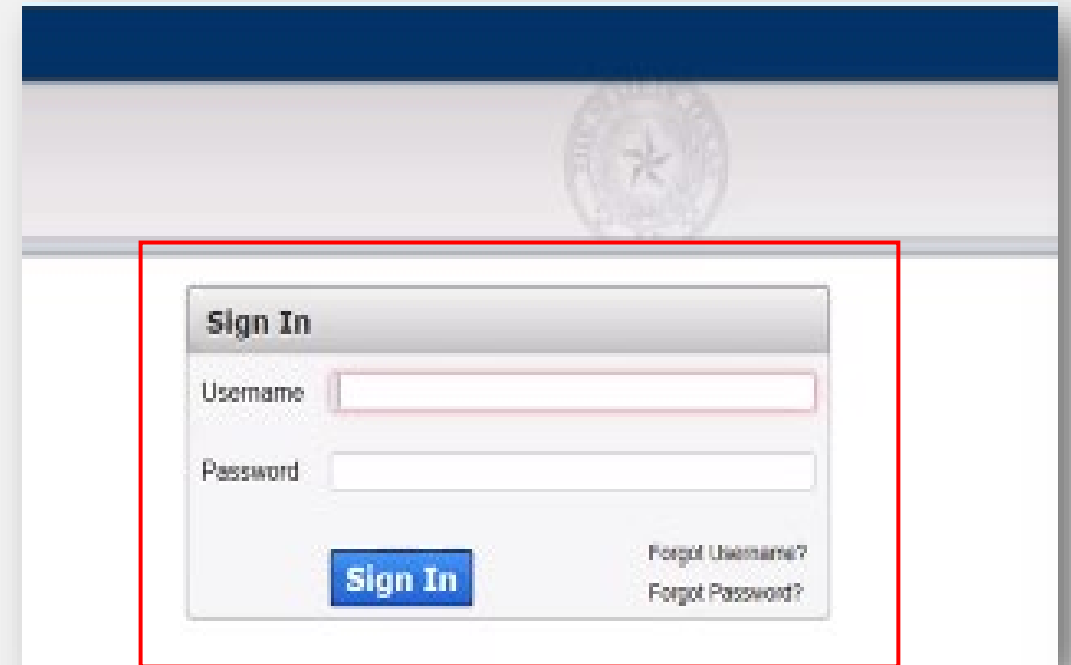
Sign In [Forgot Username?](#) [Forgot Password?](#)

Broadcasts

VAOS Login

Once you've created your new password, use it to log in to your Provider portal at <https://texasvaccines.dshs.texas.gov>

Note: You may be required to complete a captcha. Simply solve the math problem and select Enter.

A screenshot of the VAOS Sign In page. The page has a dark blue header with a white star emblem. Below the header is a light gray banner. The main content area is white. A red rectangular box highlights the 'Sign In' form. The form has a title 'Sign In' in a gray box. Below the title are two input fields: 'Username' and 'Password'. Below the 'Password' field is a blue 'Sign In' button. To the right of the button are two links: 'Forgot Username?' and 'Forgot Password?'.

Sign In

Username

Password

Sign In

[Forgot Username?](#)

[Forgot Password?](#)

VAOS Home Page

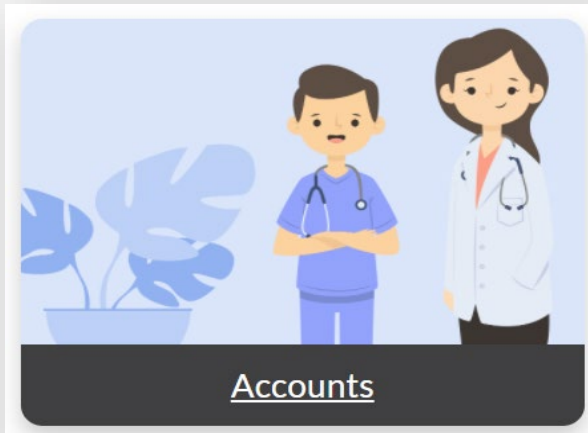
After logging in, you'll reach the home page.

Note! Depending on your login access and system updates, your home page might look different than the example to the right.



VAOS Home Page Modules

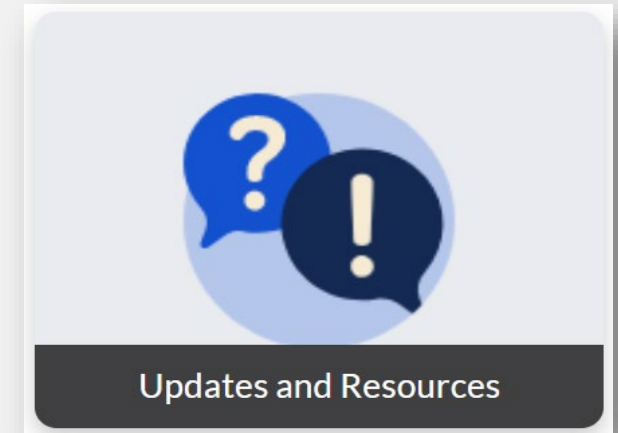
Therapeutic coordinators will utilize ***three modules within VAOS***. You can select each of the modules on your home page to view different information or perform different tasks.



The Account module is where you can upload your monthly temperature log.



The "Transfers and COVID-19 Vaccine Requests" module is where you can order therapeutics, view past orders, and place transfer requests.



The Updates and Resources module is where you will find resources for navigating VAOS, an outline of the most recent system updates, and contact information.

How to Place a COVID-19 Therapeutics Order in VAOs



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Product Availability

Providers can request COVID-19 mAB Therapeutics by patient course:

- **REGEN-COV™** (*casirivimab/imdevimab*; manufactured by Regeneron)
 - Must be ordered in multiples of **12 patient courses**
- **Bam/Ete** (*bamlanivimab/etesevimab*; manufactured by Eli Lilly)
 - Must be ordered in multiples of **10 patient courses**

Order Request Checklist

Before you begin...

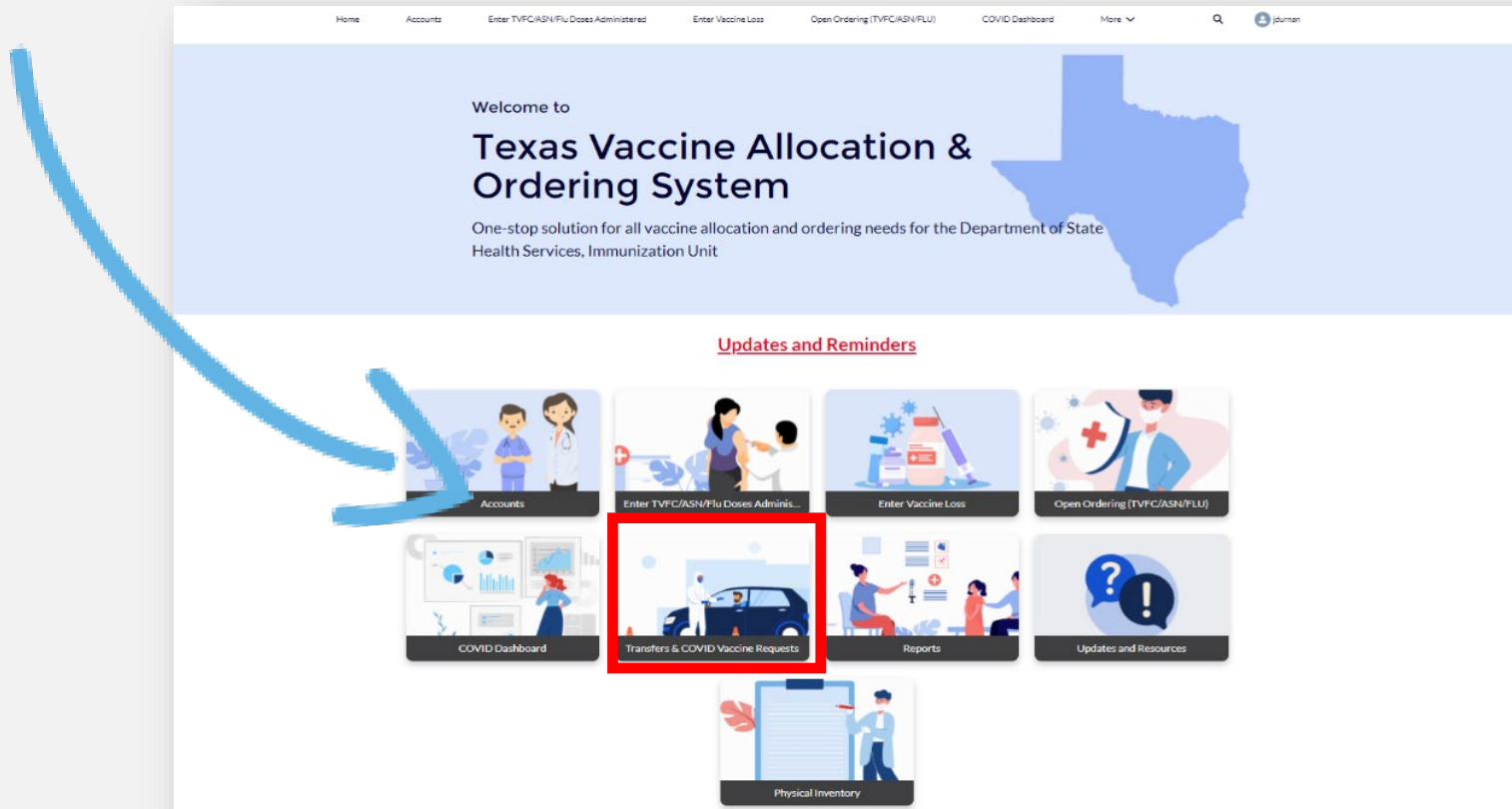
Ensure You Have the Following:

- ☐ Number of courses and type of course you plan to request
- ☐ Your AmerisourceBergen account number
- ☐ Current quantity of patient course you have on hand
- ☐ Method of Administration and Use for *the therapeutics*
- ☐ Primary and Secondary contact information and AmerisourceBergen shipping address

You will need an AmerisourceBergen account to order any therapeutics through VAOS. You can contact therapeutics@dshs.Texas.gov to learn more about creating an account

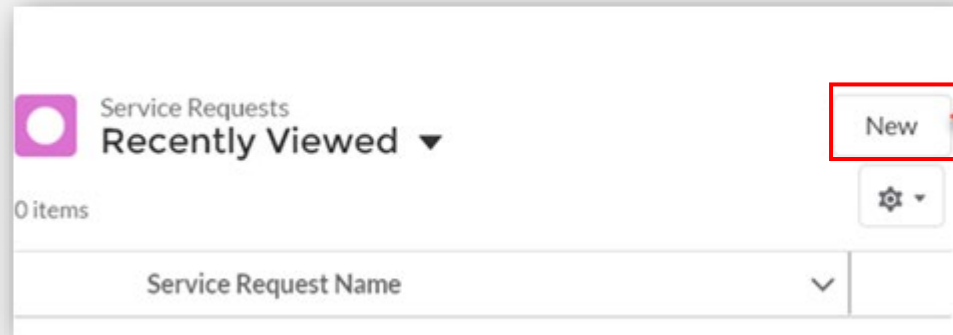
Navigate to the VAOS Provider Portal

1. Log into VAOS at <https://texasvaccines.dshs.texas.gov/> and
2. Navigate to the **Transfers & COVID Vaccine Requests** tab.



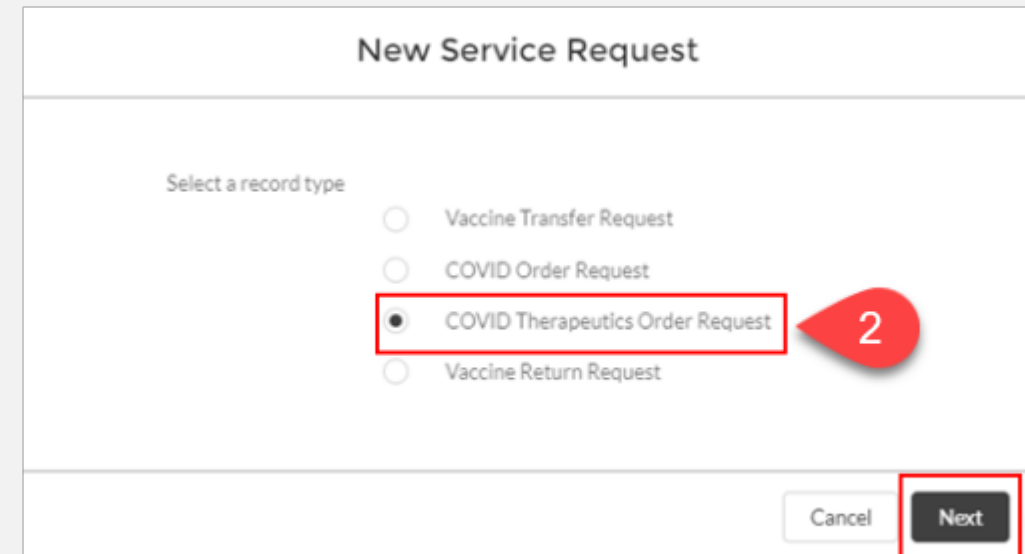
Create New COVID Therapeutics Order Request

1. From the service request form select **New**.



The screenshot shows a web interface for 'Service Requests'. At the top, there's a header with a purple square icon, the text 'Service Requests', and a dropdown menu labeled 'Recently Viewed'. Below this, it says '0 items'. On the right side, there is a 'New' button highlighted with a red box, and a red callout bubble with the number '1' pointing to it. Below the 'New' button is a settings icon (gear) with a dropdown arrow. At the bottom, there is a search bar labeled 'Service Request Name' with a dropdown arrow.

2. From the **New Service Request** pop up box. Select **COVID Therapeutics Order Request**.
3. Select **Next**.



The screenshot shows a 'New Service Request' pop-up box. It has a title bar 'New Service Request'. Inside, there is a section 'Select a record type' with four radio button options: 'Vaccine Transfer Request', 'COVID Order Request', 'COVID Therapeutics Order Request' (which is selected and highlighted with a red box), and 'Vaccine Return Request'. A red callout bubble with the number '2' points to the selected option. At the bottom right, there are two buttons: 'Cancel' and 'Next'. The 'Next' button is highlighted with a red box, and a red callout bubble with the number '3' points to it.

Enter Ordering Information

Fill out all required fields in the “*New Service Request*” form.

Field Title	Meaning
Current quantity	Enter the number of courses you currently have on hand
<u>Courses requested</u>	Enter the number of courses you would like to order
AmerisourceBergen Account Number	Input your AmerisourceBergen account information (<i>It's required to order therapeutics</i>)
Intended Method of Admin	Choose your method of administration
Intended use of the therapeutics product	Choose the intended use of the product
Contact Information	Fill out primary and secondary contact information
AmerisourceBergen Shipping Address	Input the shipping address that is in your AmerisourceBergen account
Certify ImmTrac2 reporting within 24 hours	Check this box to confirm that you agree to report administered doses to ImmTrac2 within 24 hours

New Service Request: COVID Therapeutics Order Request

COVID Therapeutics Order Request

* Facility

Search Accounts...

* Current quantity: bamlanivimab

* Current quantity: bam/ete

* Current quantity: REGEN-COV

* Intended method of admin for therapeutic

--None--

* Primary Contact Name

* Primary Contact Email

* Primary Contact Phone Number

AmerisourceBergen Shipping Address

Salesforce Sans 12

* Amerisource Bergen Account Number

* Patient Courses Requested: bam/ete

* Patient Courses Requested: REGEN-COV

* Intended use of therapeutics product

--None--

Willing to accept another product

☐

* Secondary Contact Name

* Secondary Contact Email

* Secondary Contact Phone Number

Cancel

Save & New

Save

Enter Ordering Information

1. Enter facility information
2. Enter AmerisourceBergen Account number *(9 digit number starting with 100)*

Remember! You will need an AmerisourceBergen account to order any therapeutics through VAOS. You can contact therapeutics@dshs.Texas.gov to learn more about creating an account

New Service Request: COVID Therapeutics Order Request

COVID Therapeutics Order Request

1 *Facility 2
Search Accounts...

*Current quantity: bamianvivimab ⓘ
[Text Box]

*Current quantity: bam/ete ⓘ
[Text Box]

*Current quantity: REGEN-COV ⓘ
[Text Box]

*Intended method of admin for therapeutic
--None--

*Primary Contact Name
[Text Box]

*Primary Contact Email
[Text Box]

*Primary Contact Phone Number
[Text Box]

AmerisourceBergen Shipping Address ⓘ
Salesforce Sans 12
[Rich Text Editor]

*Amerisource Bergen Account Number ⓘ
[Text Box]

*Patient Courses Requested: bam/ete ⓘ
[Text Box]

*Patient Courses Requested: REGEN-COV ⓘ
[Text Box]

*Intended use of therapeutics product
--None--

Willing to accept another product ⓘ
☐

*Secondary Contact Name
[Text Box]

*Secondary Contact Email
[Text Box]

*Secondary Contact Phone Number
[Text Box]

Cancel Save & New Save

Enter Ordering Information

3. Enter estimated **number of patient courses** on hand for each treatment.

Please enter “0” if you do not have any courses on hand

New Service Request: COVID Therapeutics Order Request

COVID Therapeutics Order Request

* Facility
Search Accounts...

* Current quantity: bam/amlivimab ⓘ

* Current quantity: bam/vete ⓘ

* Current quantity: REGEN-COV ⓘ

* Intended method of admin for therapeutic
--None--

* Primary Contact Name

* Primary Contact Email

* Primary Contact Phone Number

AmerisourceBergen Shipping Address ⓘ

Salesforce Sans 12

* Amerisource Bergen Account Number ⓘ

* Patient Courses Requested: bam/vete ⓘ

* Patient Courses Requested: REGEN-COV ⓘ

* Intended use of therapeutics product
--None--

Willing to accept another product ⓘ
☐

* Secondary Contact Name

* Secondary Contact Email

* Secondary Contact Phone Number

Cancel Save & New Save

Enter Ordering Information


4. Enter the **number of patient courses** you would like to order for each treatment.


Input “0” if you don’t want to order a certain patient course.


Remember! Bam/Ete must be ordered in multiples of 10 patient courses and REGEN-COV must be ordered in multiples of 12 patient courses


New Service Request: COVID Therapeutics Order Request


COVID Therapeutics Order Request

* Facility
Search Accounts... 

* Current quantity: bamlanivimab 

* Current quantity: bam/ete 





* Current quantity: REGEN-COV 


* Intended method of admin for therapeutic
--None-- 


* Primary Contact Name


* Primary Contact Email


* Primary Contact Phone Number


AmerisourceBergen Shipping Address 
Salesforce Sans  12 


* Amerisource Bergen Account Number 

* Patient Courses Requested: bam/ete 

* Patient Courses Requested: REGEN-COV 

* Intended use of therapeutics product
--None-- 

Willing to accept another product 
☐

* Secondary Contact Name

* Secondary Contact Email

* Secondary Contact Phone Number

Cancel Save & New Save

Enter Ordering Information

5. Select from the dropdown options the “*Intended method of admin for therapeutic*”

For providers that select administer “**IV Injections**” for therapeutics, you will be able to order *REGEN-COV* & *Bam/Ete*

For providers that select administer “**Sub-cutaneous**” for therapeutics, you will only be able to order *REGEN-COV*

For providers that select administer “**Both**” for therapeutics, you will be able to order *REGEN-COV* & *Bam/Ete*

The screenshot shows a web form titled "New Service Request: COVID Therapeutics Order Request". The form is divided into two main sections: "COVID Therapeutics Order Request" and "AmerisourceBergen Shipping Address".

In the "COVID Therapeutics Order Request" section, there are several fields:

- * Facility (Search Accounts...)
- * Current quantity: bamlanivimab
- * Current quantity: bam/ete
- * Current quantity: REGEN-COV
- * Intended method of admin for therapeutic (highlighted with a red box and a red circle with the number 5 next to it)
- * Intended use of therapeutics product
- * Patient Courses Requested: bam/ete
- * Patient Courses Requested: REGEN-COV
- * Willing to accept another product
- * Primary Contact Email
- * Primary Contact Phone Number
- * Secondary Contact Name
- * Secondary Contact Email
- * Secondary Contact Phone Number

The "Intended method of admin for therapeutic" dropdown menu is open, showing the following options:

- None-- (selected with a checkmark)
- Sub-cutaneous (Regeneron Only)
- IV injection
- Both

The "AmerisourceBergen Shipping Address" section includes a text area for the address and a "Salesforce Sans" dropdown menu.

At the bottom of the form, there are three buttons: "Cancel", "Save & New", and "Save".

Enter Ordering Information

6. Select from the dropdown the “*Intended use of therapeutics product*”

New Service Request: COVID Therapeutics Order Request

COVID Therapeutics Order Request

* Facility
Search Accounts...

* Current quantity: bam/ete

* Current quantity: bam/ete

* Current quantity: REGEN-COV

* Intended method of admin for therapeutic
--None--

* Primary Contact Name

* Primary Contact Email

* Primary Contact Phone Number

AmerisourceBergen Shipping Address

Salesforce Sans 12

* Intended use of therapeutics product
--None--

* Intended use of therapeutics product

* Patient Courses Requested: REGEN-COV

* Patient Courses Requested: bam/ete

* Amerisource Bergen Account Number

* Secondary Contact Name

* Secondary Contact Email

* Secondary Contact Phone Number

Cancel Save & New Save

* Intended use of therapeutics product

--None--

✓ --None--

Treatment of positive COVID patient

Post-exposure prophylaxis patient (Regeneron Only)

Both


Enter Ordering Information


7. Select if you are “willing to accept another product”


Remember! If you select Subcutaneous, then you can only order *REGEN-COV*, so this box will not be available


New Service Request: COVID Therapeutics Order Request


COVID Therapeutics Order Request


* Facility
Search Accounts... 

* Current quantity: bam/lanivimab 

* Current quantity: bam/ete 




* Current quantity: REGEN-COV 


* Intended method of admin for therapeutic
--None-- 


* Primary Contact Name 


* Primary Contact Email


* Primary Contact Phone Number


AmerisourceBergen Shipping Address 
Salesforce Sans  12


* Amerisource Bergen Account Number 


* Patient Courses Requested: bam/ete 

* Patient Courses Requested: REGEN-COV 

* Intended use of therapeutics product
--None-- 

☐ Willing to accept another product 

* Secondary Contact Name



Please use this checkbox to indicate if you are willing to accept another product (i.e. you ordered Bam/Ete are you willing to accept REGEN-COV)

Enter Ordering Information


8. Enter in “Primary Contact information”.


9. Enter in “Secondary Contact information”.


10. Input your “AmerisourceBergen Shipping Address.” The shipping address you list in the therapeutic order request form MUST be the same as your AmerisourceBergen shipping address


New Service Request: COVID Therapeutics Order Request


COVID Therapeutics Order Request

* Facility
Search Accounts... 

* Current quantity: bam/lanivimab 

* Current quantity: bam/ete 


* Current quantity: REGEN-COV 


* Intended method of admin for therapeutic
--None-- 


* Primary Contact Name


* Primary Contact Email


* Primary Contact Phone Number

* Amerisource Bergen Account Number 

* Patient Courses Requested: bam/ete 

* Patient Courses Requested: REGEN-COV 





* Intended use of therapeutics product
--None-- 

Willing to accept another product 
☐

* Secondary Contact Name

* Secondary Contact Email

* Secondary Contact Phone Number

AmerisourceBergen Shipping Address 
Salesforce Sans  12 


Cancel Save & New Save

Enter Ordering Information

11. Select **Save** to submit your order request.

You will receive a pop-up confirmation that the Service Request was created.

New Service Request: COVID Therapeutics Order Request

COVID Therapeutics Order Request

*Facility
Search Accounts...

*Current quantity: bam/ivimab ⓘ
[Text Field]

*Current quantity: bam/ete ⓘ
[Text Field]

*Current quantity: REGEN-COV ⓘ
[Text Field]

*Intended method of admin for therapeutic
--None--

*Primary Contact Name
[Text Field]

*Primary Contact Email
[Text Field]

*Primary Contact Phone Number
[Text Field]

AmerisourceBergen Shipping Address ⓘ
Salesforce Sans 12
[Rich Text Editor]

*Amerisource Bergen Account Number ⓘ
[Text Field]

*Patient Courses Requested: bam/ete ⓘ
[Text Field]

*Patient Courses Requested: REGEN-COV ⓘ
[Text Field]

*Intended use of therapeutics product
--None--

Willing to accept another product ⓘ
☐

*Secondary Contact Name
[Text Field]

*Secondary Contact Email
[Text Field]

*Secondary Contact Phone Number
[Text Field]

Cancel 11 Save



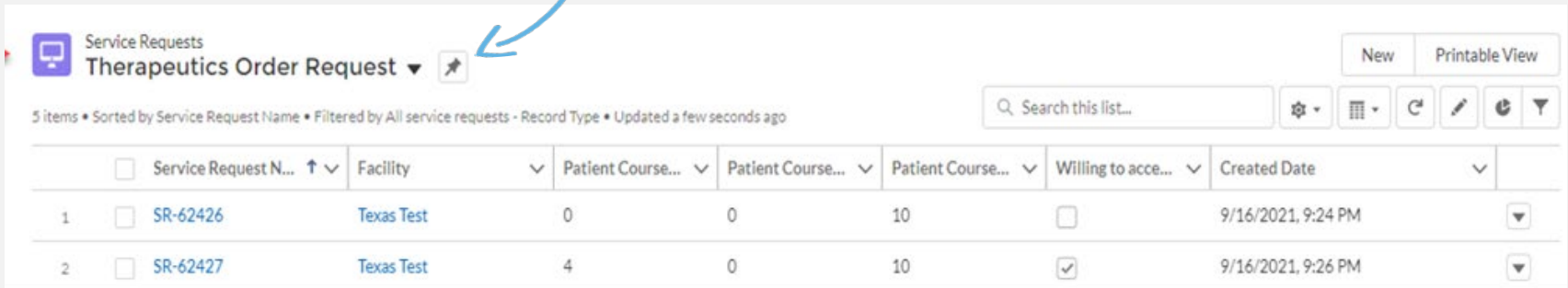
Service Request "SR-0034" was created.



Review Service Request Information

If you need to confirm/edit any information submitted in your order request, you can review Service Request information by selecting **Therapeutics Order Request** from the VAOS homepage.

*Note: the default here will be **Recently Viewed**. Select **Order Requests** to see all your service requests.*



Service Requests
Therapeutics Order Request ▼

5 items • Sorted by Service Request Name • Filtered by All service requests - Record Type • Updated a few seconds ago

Search this list...

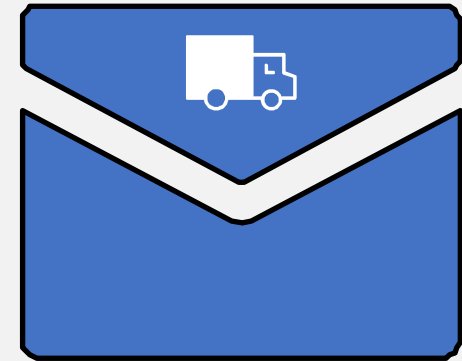
New Printable View

	<input type="checkbox"/> Service Request N... ↑ ▼	Facility ▼	Patient Course... ▼	Patient Course... ▼	Patient Course... ▼	Willing to acce... ▼	Created Date ▼	
1	<input type="checkbox"/> SR-62426	Texas Test	0	0	10	<input type="checkbox"/>	9/16/2021, 9:24 PM	▼
2	<input type="checkbox"/> SR-62427	Texas Test	4	0	10	<input checked="" type="checkbox"/>	9/16/2021, 9:26 PM	▼

Shipment Notification Email

Providers will receive an email regarding their therapeutics shipment from AmerisourceBergen c19therapies@amerisourcebergen.com.

At this time, VAOS will not reflect any approval or shipment information regarding therapeutics allocation requests or orders.



Therapeutic Ordering Timeline

Providers may enter requests at any time

Mondays

DSHS will pull provider requests at end of day to begin the allocation process. Providers cannot update or edit requests after 5pm CST.

HHS will announce state distribution amounts every Monday



Wednesdays

Weekly HHS Teletracking must be done by then. US HHS will take its snapshot of provider mAb use, which will feed into Texas's future allocations from HHS.



Fridays

The state must enter all orders for the state by end of day.



Following Week

Allocation shipments will be received.

Providers will receive an email from ABC when their order is shipped



Remember! Shipments will arrive throughout the week. Shipments will only arrive on weekdays.

View Account Information

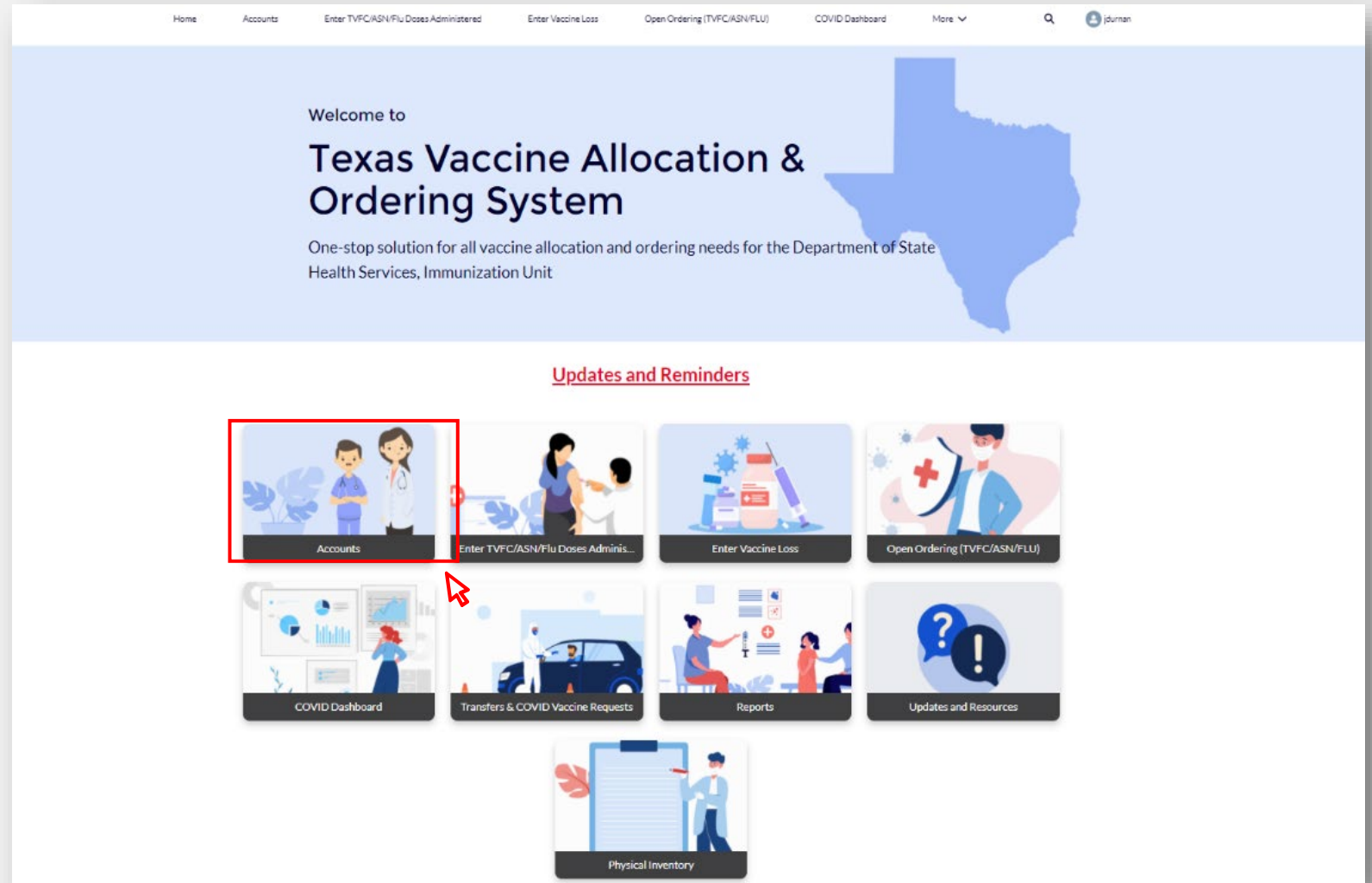


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View Account Information

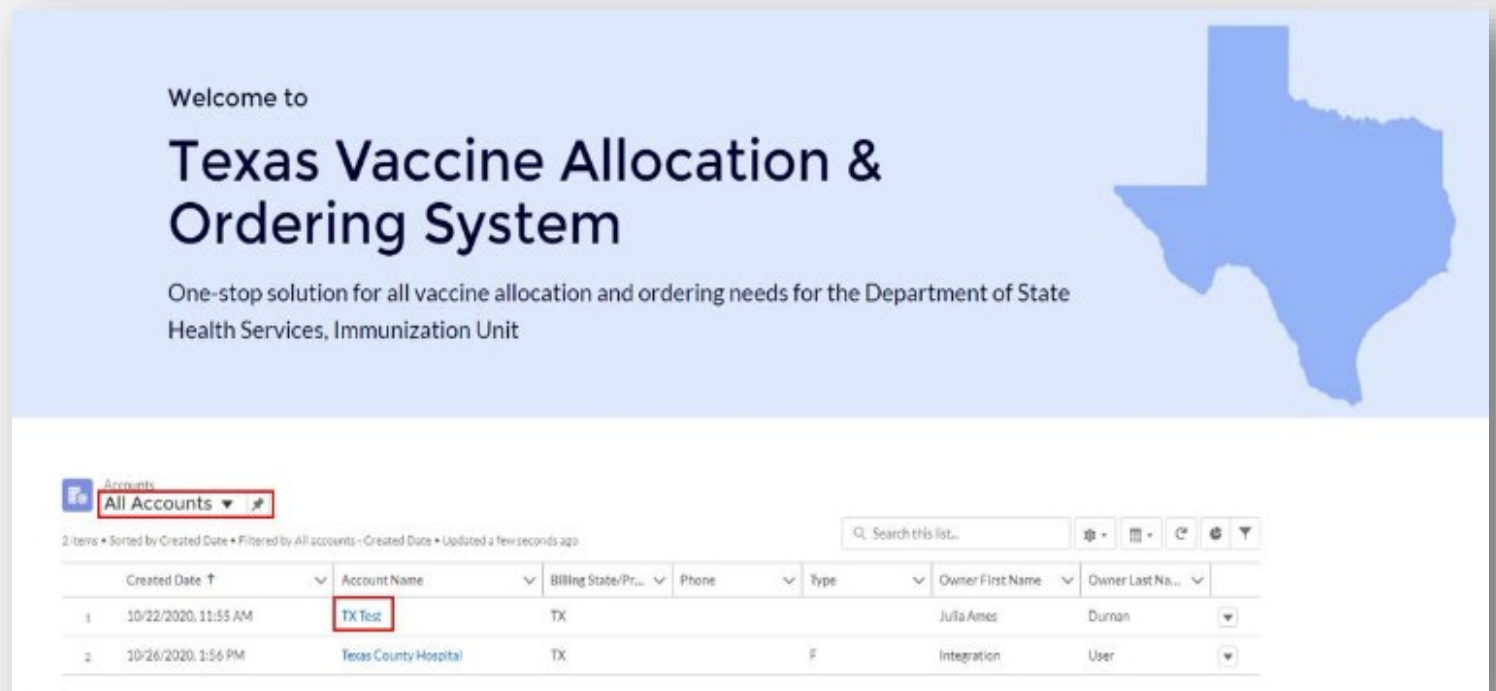
1. On the home page,
select **Accounts**.



View Account Information

2. The default view in VAOS is “Recently Viewed.” To view your account(s), you’ll need to select **All Accounts** from the dropdown menu.

*Make sure you change
this dropdown to say **All
Accounts!***



Welcome to

Texas Vaccine Allocation & Ordering System

One-stop solution for all vaccine allocation and ordering needs for the Department of State Health Services, Immunization Unit

Accounts

All Accounts ▼


2 items • Sorted by Created Date • Filtered by All accounts - Created Date • Updated a few seconds ago


Search this list...

	Created Date ↑	Account Name	Billing State/Pr...	Phone	Type	Owner First Name	Owner Last Na...
1	10/22/2020, 11:55 AM	TX Test	TX			Julia Ames	Durnan
2	10/26/2020, 1:56 PM	Texas County Hospital	TX		F	Integration	User






View Account Information

3. Select the account you'd like to view or edit information for

Accounts

All Accounts ▼ 


3 items • Sorted by Created Date • Filtered by All accounts • Updated a few seconds ago

	Created Date ↑ ▼	Account Na... ▼	Billi... ▼	Pho... ▼	Type ▼	Ow... ▼	Ow... ▼	Pro... ▼	Region ▼	Sub Region ▼	
1	8/18/2021, 9:58 AM	Texas Test	TX			Julia	Durnan	300528	REGION 4/5N	Jasper-Newton CO PHealth Dist	▼
2	8/18/2021, 11:24 AM	Texas Exclusion				Julia	Durnan	300123	REGION 1	DSHS Region 1	▼
3	8/18/2021, 11:25 AM	Texas TVFC				Julia	Durnan	036841	REGION 1	REGION 4/5N	▼

View Account Information

4. Here, you can view and edit your account information.



Account

Texas Test

+ Follow

Phone

Billing Address

Website

Account Owner

1000 Congress Avenue
Austin, TX 78701
United States

[Julia Durnan](#)

Temperature Log Upload

Choose File

No file chosen

Save File

Account Owner

[Julia Durnan](#)

Account Name

Texas Test

Parent Account


Status


Approved

Website

Account Record Type

Therapeutics Provider

 Entitlements (0)

 Persons (3)

Person Name	Title	Email	Phone
-------------	-------	-------	-------

View & Edit Service Requests

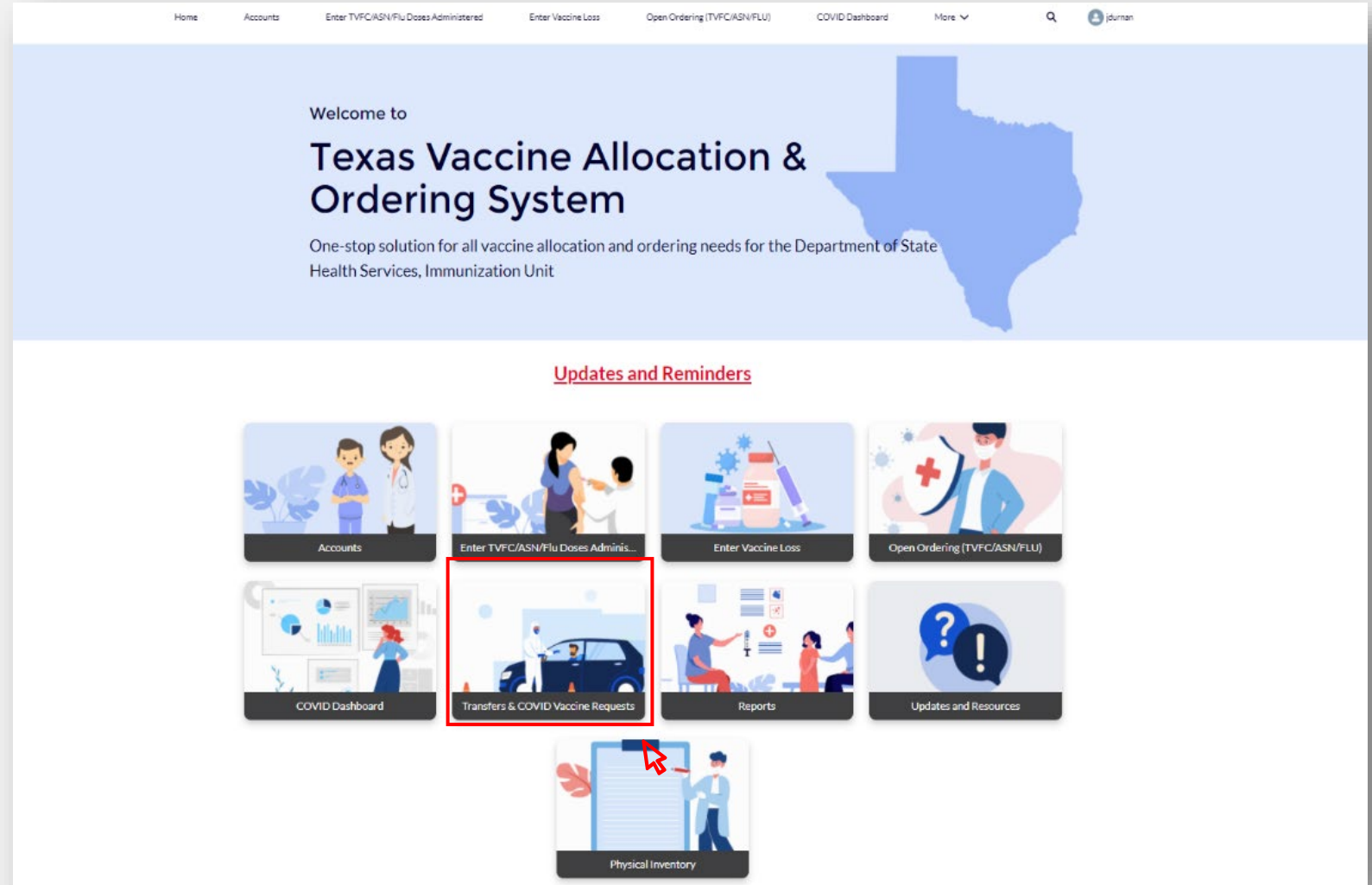


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View & Edit Service Requests

1. On the home page, select **Vaccine Requests and Transfers**.



View & Edit Service Requests

2. Open the dropdown menu


3. Select “Therapeutics Order Requests”



The screenshot displays the 'Service Requests' interface. At the top, there's a header 'Service Requests' with a purple icon and a dropdown menu for 'Therapeutics Order Request'. A red box highlights this dropdown, and a red arrow points to it. Below the header, a 'LIST VIEWS' dropdown menu is open, showing several options: 'Flu Ordering', 'My Region/LHD Transfers and Returns', 'Order Requests', 'Recently Viewed', 'Therapeutics Order Request' (which is selected and highlighted with a red box and a red arrow), 'Transfers and Returns (Pinned list)', and 'Updated Transfer Requests'. To the right of the dropdown menu, there's a search bar labeled 'Search this list...' and several icons for settings, view, refresh, edit, and filter. Below these, there's a table with columns: 'Willing to acc...', 'Status', and 'Created Date'. The table contains several rows of data, each with a checkbox, a status (all 'Created'), and a date. The first row has a date of '9/16/2021, 9:24 PM'. The second row has a date of '9/16/2021, 9:26 PM'. The third row has a date of '9/17/2021, 8:06 AM'. The fourth row has a date of '9/17/2021, 8:14 AM'. The fifth row has a date of '9/17/2021, 11:43 AM'. The sixth row has a date of '9/17/2021, 2:00 PM'. The seventh row has a date of '9/17/2021, 3:50 PM'. The eighth row has a date of '9/20/2021, 11:52 AM'.

Willing to acc...	Status	Created Date
<input type="checkbox"/>	Created	9/16/2021, 9:24 PM
<input checked="" type="checkbox"/>	Created	9/16/2021, 9:26 PM
<input checked="" type="checkbox"/>	Created	9/17/2021, 8:06 AM
<input type="checkbox"/>	Created	9/17/2021, 8:14 AM
<input checked="" type="checkbox"/>	Created	9/17/2021, 11:43 AM
<input type="checkbox"/>	Created	9/17/2021, 2:00 PM
<input type="checkbox"/>	Created	9/17/2021, 3:50 PM
<input type="checkbox"/>	Created	9/20/2021, 11:52 AM

View & Edit Service Requests







4. On this screen, you can view your past orders. Select the order you'd like to view or edit.






 Service Requests

Therapeutics Order Request  

NewPrintable View

14 items • Sorted by Service Request Name • Filtered by All service requests - Record Type • Updated a few seconds ago



	<input type="checkbox"/> Service Request N... 	Facility	Patient Courses...	Patient Cours...	Willing to acc...	Status	Created Date	
1	<input type="checkbox"/> SR-62426	Texas Test	0	10	<input type="checkbox"/>	Created	9/16/2021, 9:24 PM	
2	<input type="checkbox"/> SR-62427	Texas Test	4	10	<input checked="" type="checkbox"/>	Created	9/16/2021, 9:26 PM	
3	<input type="checkbox"/> SR-62428	Texas Test	10	0	<input checked="" type="checkbox"/>	Created	9/17/2021, 8:06 AM	
4	<input type="checkbox"/> SR-62429	Texas Test	0	10	<input type="checkbox"/>	Created	9/17/2021, 8:14 AM	

Viewing Order Status

▼ COVID Therapeutics Order Request

Facility

Texas test

Status

Exported

Current quantity: bam/ete ⓘ

0

Patient Courses Requested: bam/ete ⓘ

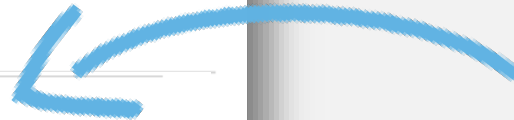
0

Current quantity: REGEN-COV ⓘ

4

Patient Courses Requested: REGEN-COV ⓘ

10



Once your status is classified as “**Exported**” in VAOS, you will **not** be able to modify, cancel, or return the order.

Edit Service Requests

5. Here, you can view your order requests. You can also edit your requests with the pencil icon on the right of the field you'd like to edit.

DETAILS

RELATED

COVID Therapeutics Order Request

Facility

Texas Test

Current quantity: bam/ete

0

Current quantity: REGEN-COV

4

Intended method of admin for therapeutic

IV injection

Primary Contact Name

Primary Contact Email

Primary Contact Phone Number

AmerisourceBergen Shipping Address

1000 Congress Avenue

Amerisource Bergen Account Number

11,452

Patient Courses Requested: bam/ete

0

Patient Courses Requested: REGEN-COV

10

Intended use of therapeutics product

Post-exposure prophylaxis patient (Regeneron Only)

Willing to accept another product

☐

Secondary Contact Name

Secondary Contact Email

Secondary Contact Phone Number

View & Edit Service Requests

6. Once your done editing your service request, select save

COVID Therapeutics Order Request

Facility

Texas Test

Current quantity: bam/ete

0

Current quantity: REGEN-COV

0

Intended method of admin for therapeutic

Both

Primary Contact Name

Test

Primary Contact Email

test@gmail.com

Primary Contact Phone Number

5551324564

AmerisourceBergen Shipping Address

Salesforce Sans12

B

I

U

S

1200 Congress Avenue
Austin
TX
78701
United States

Amerisource Bergen Account Number

123,456

Patient Courses Requested: bam/ete

0

Patient Courses Requested: REGEN-COV

10

Intended use of therapeutics product

Both

Willing to accept another product

☒

Secondary Contact Name

Test

Secondary Contact Email

test@gmail.com

Secondary Contact Phone Number

5551234567

Created By
Julia Durnan, 9/17/2021, 11:43 AM

Last Modified By
Julia Durnan, 9/17/2021, 11:43 AM

Cancel

Save

Questions?

Contact therapeutics@dshs.Texas.gov



TEXAS
Health and Human
Services

Texas Department of State
Health Services