

Placing a COVID-19 Therapeutics Allocation Request in VAOS

January 24, 2022



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[View the VAOS Job Aid Catalog](#)

Disclaimer



We are receiving new information and system changes frequently. Please review the DSHS therapeutics website for regular updates.

One of the most effective ways to stay up-to-date with current COVID-19 therapeutics news is by subscribing to DSHS' weekly Therapeutics eNewsletter. Email therapeutics@dshs.Texas.gov to be added to the eNewsletter mailing list.

Overview

This guide provides a detailed walkthrough for utilizing the Vaccine Allocation & Ordering System (VAOS) to request and transfer COVID-19 therapeutics and for navigating your VAOS account as a therapeutics provider.

What is VAOS?

The Vaccine Allocation & Ordering System (VAOS) is a platform built for the distribution and management of the COVID-19 vaccines, COVID-19 therapeutics products, and other vaccines.

How can I enroll as a therapeutics provider?

For details on enrolling as a COVID-19 therapeutics provider, and on receiving accounts with AmerisourceBergen (ABC) and VAOS, see the [COVID-19 Therapeutics Enrollment Guide](#).

Note: Some therapeutics are not available to request in VAOS. For more information on therapeutics products, allocated through the state, please review the [Therapeutics Product Guide](#).

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Vaccine Allocation Ordering System (VAOS) Overview

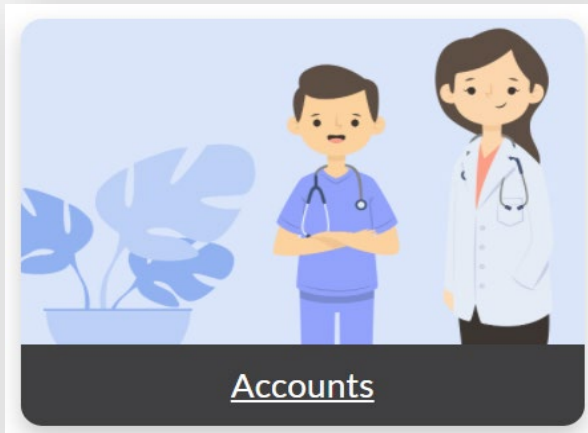


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VAOS Therapeutics Home Page Modules

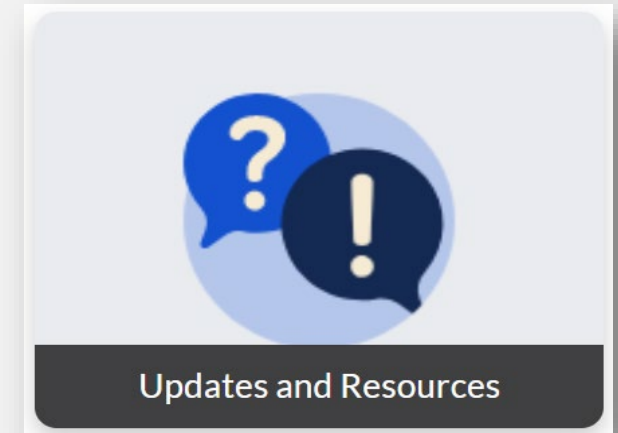
Therapeutic coordinators will utilize ***three modules within VAOS***. You can select each of the modules on your home page to view different information or perform different tasks.



The Account module is where you can view your account information, inventory and requests



The "Transfers and COVID-19 Vaccine Requests" module is where you can allocation requests therapeutics and view past requests.



The Updates and Resources module is where you will find resources for navigating VAOS, an outline of the most recent system updates, and contact information.

Accessing VAOS Tips

For assistance accessing VAOS for the first time, this guide provides a detailed walkthrough of the system.

Accessing the COVID-19 Vaccine Allocation & Ordering System (VAOS)



[Accessing VAOS Job Aid](#)

For quick access to all your VAOS resources, visit the VAOS Catalog:

A screenshot of the "Vaccine Allocation & Order System (VAOS) – Learning Resources" page. The page has a blue header with the title. Below the header, there are three main sections: "COVID-19 Vaccine Job Aids", "COVID-19 Therapeutics Job Aids", and "VAOS E-Learnings". Each section contains a list of links to various resources, including job aids, guides, and videos. The "COVID-19 Vaccine Job Aids" section lists 11 items, the "COVID-19 Therapeutics Job Aids" section lists 3 items, and the "VAOS E-Learnings" section lists 3 items. At the bottom of the page, it says "Updated 11/10/2021".

Vaccine Allocation & Order System (VAOS) – Learning Resources

- COVID-19 Vaccine Job Aids**
 - [VAOS Tips & Tricks](#) (11/2/2021)
 - [COVID-19 Vaccine Data Dashboard](#) (6/29/2021)
 - [COVID-19 Vaccine Product Availability](#) (10/28/2021)
 - [COVID-19 Vaccine Order Requests in VAOS](#) (10/25/2021)
 - [Vaccine Transfers in VAOS](#) (10/25/2021)
 - [VAOS Quick Start Guide](#) (11/19/2021)
 - [COVID-19 Vaccine Shipments](#) (10/25/2021)
 - [Reporting Waste in VAOS](#) (10/25/2021)
 - [Moderna Wastage Table](#) (11/2/2021)
 - [Generating Reports in VAOS](#) (6/18/2021)
- COVID-19 Therapeutics Job Aids**
 - [COVID-19 Therapeutics Job Aid](#) (9/24/2021)
 - [Therapeutics Enrollment Guide](#) (11/10/2021)
- VAOS E-Learnings**
 - [COVID-19 Vaccine & Therapeutics VAOS Videos](#)
 - [TVFC/ASN VAOS Videos](#)

Updated 11/10/2021

[VAOS Catalog](#)

Placing a COVID-19 Therapeutics Allocation Request in VAOS



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Preparing to Place an Allocation Request

Before you begin...

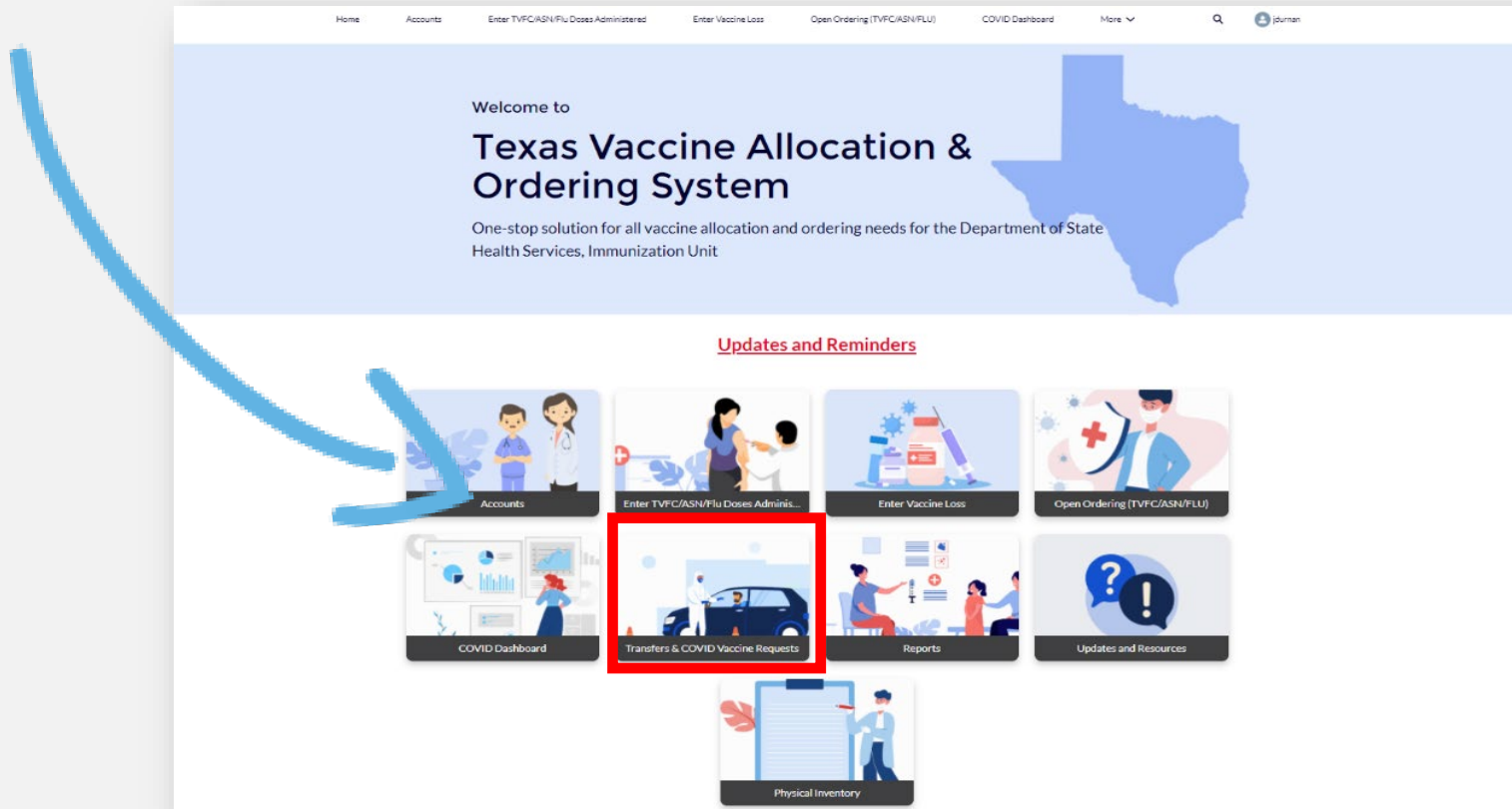
Ensure You Have the Following:

- ☐ Number of courses and type of course you plan to request
- ☐ Your AmerisourceBergen account number
- ☐ Current quantity of patient course you have on hand
- ☐ Method of Administration and Use for *the therapeutics*
- ☐ Primary and Secondary contact information and AmerisourceBergen shipping address

You will need an AmerisourceBergen account to request any therapeutics through VAOS.

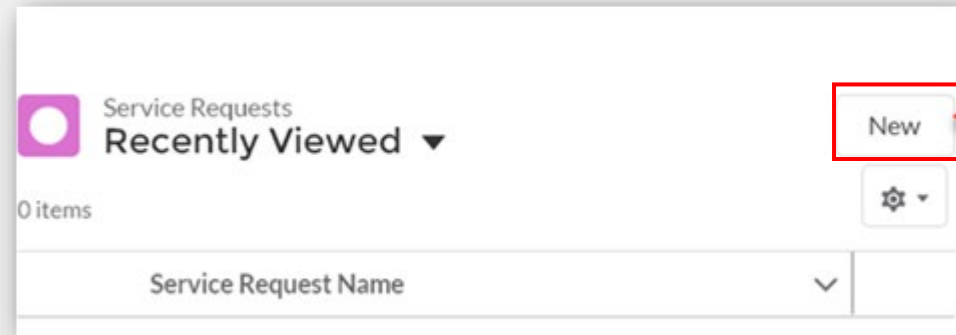
Navigate to the VAOS Provider Portal

1. Log into VAOS at <https://texasvaccines.dshs.texas.gov/> and
2. Navigate to the **Transfers & COVID Vaccine Requests** tab.



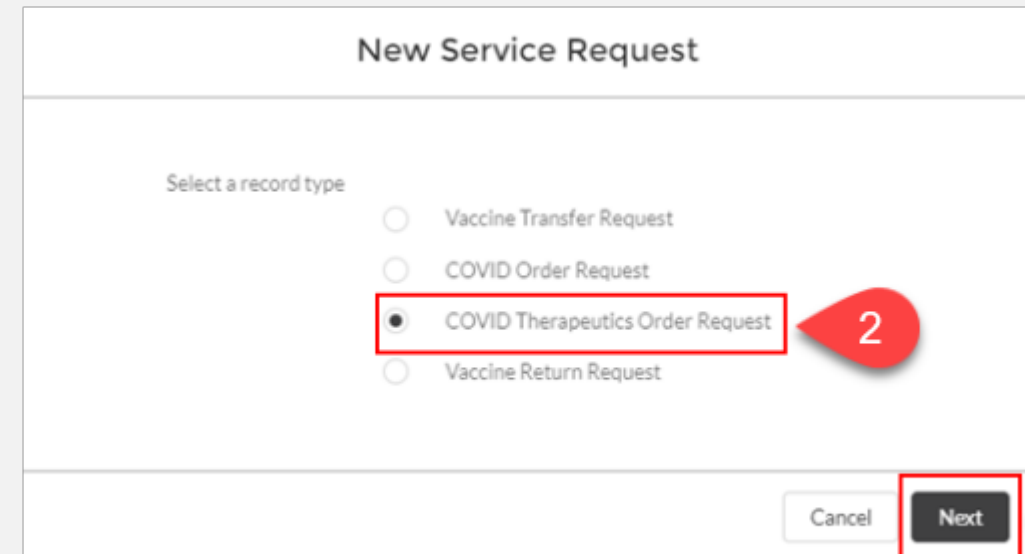
Create New COVID Therapeutics Request

1. From the service request form select **New**.



The screenshot shows a web interface for 'Service Requests'. At the top, there's a header with a purple square icon, the text 'Service Requests', and a dropdown menu labeled 'Recently Viewed'. Below this, it says '0 items'. To the right of the header, there is a 'New' button highlighted with a red box, and a red callout bubble with the number '1' pointing to it. Below the header, there is a search bar labeled 'Service Request Name' with a dropdown arrow.

2. From the **New Service Request** pop up box. Select **COVID Therapeutics Order Request**.
3. Select **Next**.



The screenshot shows a 'New Service Request' pop-up box. It has a title bar 'New Service Request'. Below the title bar, there is a section 'Select a record type' with four radio button options: 'Vaccine Transfer Request', 'COVID Order Request', 'COVID Therapeutics Order Request' (which is selected and highlighted with a red box), and 'Vaccine Return Request'. A red callout bubble with the number '2' points to the selected option. At the bottom right, there are two buttons: 'Cancel' and 'Next' (which is highlighted with a red box). A red callout bubble with the number '3' points to the 'Next' button.

Enter Request Information

Fill out all required fields in the “*New Service Request*” form.

Field Title	Meaning
Current quantity	Enter the number of courses you currently have on hand
<u>Courses requested</u>	Enter the number of courses you would like to request
AmerisourceBergen Account Number	Input your AmerisourceBergen account information (<i>It's required to request therapeutics</i>)
Intended Method of Admin	Choose your method of administration
Intended use of the therapeutics product	Choose the intended use of the product
Contact Information	Fill out primary and secondary contact information
AmerisourceBergen Shipping Address	Input the shipping address that is in your AmerisourceBergen account
Certify ImmTrac2 reporting within 24 hours	Check this box to confirm that you agree to report administered doses to ImmTrac2 within 24 hours

New Service Request: COVID Therapeutics Order Request

COVID Therapeutics Order Request

* Facility

* Current quantity: bam/ete

* Current quantity: REGEN-COV

* Patient courses on hand: SOTROVIMAB

* Intended method of admin for therapeutic

* Patient courses on hand: Molnupiravir

* Primary Contact Name

* Primary Contact Email

* Primary Contact Phone Number

AmerisourceBergen Shipping Address

Status
 Created

* Amerisource Bergen Account Number

* Patient Courses Requested: bam/ete

* Patient Courses Requested: REGEN-COV

* Patient courses requested: SOTROVIMAB

* Patient courses requested: Molnupiravir

* Intended use of therapeutics product

Willing to accept another product
☐

* Secondary Contact Name

* Secondary Contact Email

* Secondary Contact Phone Number

Cancel Save & New Save

Enter Request Information

1. Enter facility information.
2. Enter AmerisourceBergen Account number (9 digit number starting with 100).

Remember! You will need an AmerisourceBergen account to request any therapeutics through VAOS.

New Service Request: COVID Therapeutics Order Request

COVID Therapeutics Order Request

1 Facility 2 Status
Texas Test Created

* Current quantity: bam/ete 1
* Current quantity: REGEN-COV 1
* Patient courses on hand: SOTROVIMAB
* Intended method of admin for therapeutic
--None--
* Patient courses on hand: Molnupiravir
* Primary Contact Name
* Primary Contact Email
* Primary Contact Phone Number

* Amerisource Bergen Account Number 1
* Patient Courses Requested: bam/ete 1
* Patient Courses Requested: REGEN-COV 1
* Patient courses requested: SOTROVIMAB
* Patient courses requested: Molnupiravir
* Intended use of therapeutics product
--None--
Willing to accept another product 1
* Secondary Contact Name
* Secondary Contact Email
* Secondary Contact Phone Number

AmerisourceBergen Shipping Address 1
Salesforce Sans 12
B I U S
= = =

Cancel Save & New Save

Enter Request Information

3. Enter estimated **number of patient courses** on hand for each treatment.

Please enter “0” if you do not have any courses on hand.

New Service Request: COVID Therapeutics Order Request

COVID Therapeutics Order Request

Facility
Texas Test

Status
Created

Current quantity: bam/ete
Current quantity: REGEN-COV
Patient courses on hand: SOTROVIMAB

Intended method of admin for therapeutic
--None--

Patient courses on hand: Molnupiravir

Primary Contact Name
Primary Contact Email
Primary Contact Phone Number

AmerisourceBergen Shipping Address
Salesforce Sans 12

Secondary Contact Name
Secondary Contact Email
Secondary Contact Phone Number

Willing to accept another product

Save Cancel Save & New Save

Enter Request Information

4. Enter the **number of patient courses** you would like to request for each treatment.

Input “0” if you don’t want to request that type of monoclonal antibody.

Please review the [Therapeutics Product Guide](#) for more information on what products are available.

New Service Request: COVID Therapeutics Order Request

COVID Therapeutics Order Request

* Facility
Texas Test

Status
Created

* Current quantity: bam/ete
[Text Field]

* Current quantity: REGEN-COV
[Text Field]

* Patient courses on hand: SOTROVIMAB
[Text Field]

* Intended method of admin for therapeutic
--None--

* Patient courses on hand: Molnupiravir
[Text Field]

* Primary Contact Name
[Text Field]

* Primary Contact Email
[Text Field]

* Primary Contact Phone Number
[Text Field]

AmerisourceBergen Shipping Address
Salesforce Sans 12
[Rich Text Editor]

* Patient Courses Requested: bam/ete
[Text Field]

* Patient Courses Requested: REGEN-COV
[Text Field]

* Patient courses requested: SOTROVIMAB
[Text Field]

* Patient courses requested: Molnupiravir
[Text Field]

* Intended use of therapeutics product
--None--

Willing to accept another product
☐

* Secondary Contact Name
[Text Field]

* Secondary Contact Email
[Text Field]

* Secondary Contact Phone Number
[Text Field]

Cancel Save & New Save

Enter Request Information

5. Select from the dropdown options the “*Intended method of admin for therapeutic*”.

New Service Request: COVID Therapeutics Order Request

COVID Therapeutics Order Request

* Facility
Texas Test

* Current quantity: bam/ete
1

* Current quantity: REGEN-COV
1

* Patient courses on hand: SOTROVIMAB
1

* Intended method of admin for therapeutic
--None--

* Patient courses on hand: Molnupiravir
1

* Primary Contact Name
1

* Primary Contact Email
1

* Primary Contact Phone Number
1

AmerisourceBergen Shipping Address
1

Salesforce Sans 12

Status
Created

* Amerisource Bergen Account Number
1

* Patient Courses Requested: bam/ete
1

* Patient Courses Requested: REGEN-COV
1

* Patient courses requested: SOTROVIMAB
1

* Patient courses requested: Molnupiravir
1

* Intended use of therapeutic product
--None--

Willing to accept another product
1

* Secondary Contact Name
1

* Secondary Contact Email
1

* Secondary Contact Phone Number
1

* Intended method of admin for therapeutic
--None--
✓ --None--
Sub-cutaneous (Regeneron Only)
IV injection
Both

Cancel Save & New Save

Enter Request Information

6. Select from the dropdown the “*Intended use of therapeutics product*”.

New Service Request: COVID Therapeutics Order Request

COVID Therapeutics Order Request

Facility
Texas Test

Status
Created

Current quantity: bam/ete
Current quantity: REGEN-COV
Patient courses on hand: SOTROVIMAB
Intended method of admin for therapeutic
--None--
Patient courses on hand: Molnupiravir
Primary Contact Name
Primary Contact Email
Primary Contact Phone Number
AmerisourceBergen Shipping Address
Salesforce Sans 12
B I U S
Secondary Contact Name
Secondary Contact Email
Secondary Contact Phone Number

Amerisource Bergen Account Number
Patient Courses Requested: bam/ete
Patient Courses Requested: REGEN-COV
Patient courses requested: SOTROVIMAB
Patient courses requested: Molnupiravir

Intended use of therapeutics product
--None--

Willing to accept another product

Cancel Save & New Save

Intended use of therapeutics product

--None--

✓ --None--

Treatment of positive COVID patient

Post-exposure prophylaxis patient


Both


Enter Request Information


7. Select if you are “willing to accept another product”.

New Service Request: COVID Therapeutics Order Request


COVID Therapeutics Order Request


* Facility
Search Accounts... 

* Current quantity: bam/ete 

* Current quantity: REGEN-COV 




* Patient courses on hand: SOTROVIMAB


* Intended method of admin for therapeutic
--None-- 


* Primary Contact Name 

* Primary Contact Email


* Primary Contact Phone Number


AmerisourceBergen Shipping Address 
Salesforce Sans  12


* Amerisource Bergen Account Number 

* Patient Courses Requested: bam/ete 

* Patient courses requested: SOTROVIMAB

* Intended use of therapeutics product
--None-- 

Willing to accept another product 
☐

* Secondary Contact Name

Cancel Save & New Save

Please use this checkbox to indicate if you are willing to accept another product

Enter Request Information

8. Enter in “Primary Contact information”.

9. Enter in “Secondary Contact information”.

10. Input your “AmerisourceBergen Shipping Address.” The shipping address you list in the therapeutic order request form MUST be the same as your AmerisourceBergen shipping address.

New Service Request: COVID Therapeutics Order Request

COVID Therapeutics Order Request

* Facility
Texas Test

Status
Created

* Current quantity: bam/ete
[Text Field]

* Current quantity: REGEN-COV
[Text Field]

* Patient courses on hand: SOTROVIMAB
[Text Field]

* Intended method of admin for therapeutic
--None--

* Patient courses on hand: Molnupiravir
[Text Field]

* Primary Contact Name
[Text Field]

* Primary Contact Email
[Text Field]

* Primary Contact Phone Number
[Text Field]

AmerisourceBergen Shipping Address
[Rich Text Editor]

* Amerisource Bergen Account Number
[Text Field]

* Patient Courses Requested: bam/ete
[Text Field]

* Patient Courses Requested: REGEN-COV
[Text Field]

* Patient courses requested: SOTROVIMAB
[Text Field]

* Patient courses requested: Molnupiravir
[Text Field]

* Intended use of therapeutics product
--None--

Willing to accept another product
☐

* Secondary Contact Name
[Text Field]

* Secondary Contact Email
[Text Field]

* Secondary Contact Phone Number
[Text Field]

Cancel Save & New Save

Enter Request Information

11. Select **Save** to submit your order request.

You will receive a pop-up confirmation that the Service Request was created.



New Service Request: COVID Therapeutics Order Request

COVID Therapeutics Order Request

* Facility
Texas Test

Status
Created

* Current quantity: bam/ete
[Text Field]

* Current quantity: REGEN-COV
[Text Field]

* Patient courses on hand: SOTROVIMAB
[Text Field]

* Intended method of admin for therapeutic
--None--

* Patient courses on hand: Molnupiravir
[Text Field]

* Primary Contact Name
[Text Field]

* Primary Contact Email
[Text Field]

* Primary Contact Phone Number
[Text Field]

AmerisourceBergen Shipping Address
Salesforce Sans 12
[Rich Text Editor]

* Amerisource Bergen Account Number
[Text Field]

* Patient Courses Requested: bam/ete
[Text Field]

* Patient Courses Requested: REGEN-COV
[Text Field]

* Patient courses requested: SOTROVIMAB
[Text Field]

* Patient courses requested: Molnupiravir
[Text Field]

* Intended use of therapeutics product
--None--

Willing to accept another product
☐

* Secondary Contact Name
[Text Field]

* Secondary Contact Email
[Text Field]

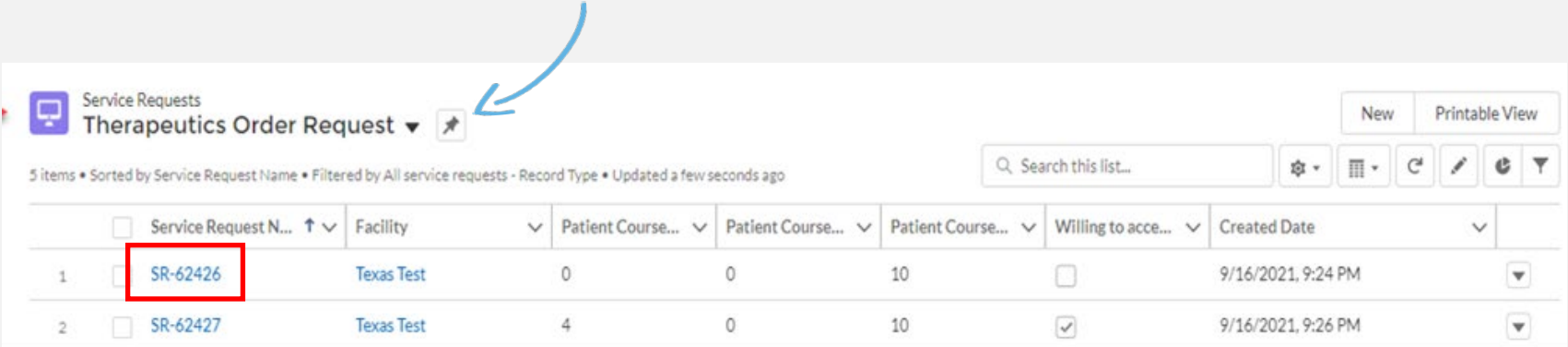
* Secondary Contact Phone Number
[Text Field]

Cancel 11 Save

Review Service Request Information

You can review Service Request information by selecting **Therapeutics Order Request** from the VAOS homepage.

*Note: The default here will be **Recently Viewed**. Select **Therapeutics Order Requests** to view/edit your existing service requests. For more details, check out: [Edit/View Service Requests](#).*



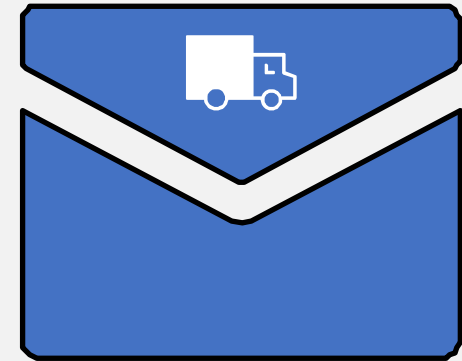
The screenshot shows the 'Service Requests' interface. At the top, there is a dropdown menu labeled 'Therapeutics Order Request' with a star icon. Below it, a status bar indicates '5 items • Sorted by Service Request Name • Filtered by All service requests - Record Type • Updated a few seconds ago'. A search bar and several icons are also present. The main table lists two items. The first item, 'SR-62426', is highlighted with a red box. A blue arrow points from the note above to the 'Therapeutics Order Request' dropdown.

	<input type="checkbox"/> Service Request N... ↑	Facility	Patient Course...	Patient Course...	Patient Course...	Willing to acce...	Created Date	
1	<div>SR-62426</div>	Texas Test	0	0	10	<input type="checkbox"/>	9/16/2021, 9:24 PM	▼
2	<div>SR-62427</div>	Texas Test	4	0	10	<input checked="" type="checkbox"/>	9/16/2021, 9:26 PM	▼

Shipment Notification Email

If a facility is allocated a therapeutic, providers will receive an email regarding their therapeutics shipment from AmerisourceBergen
c19therapies@amerisourcebergen.com.

At this time, VAOS will not reflect any approval or shipment information regarding therapeutics allocation requests.



View Account Information

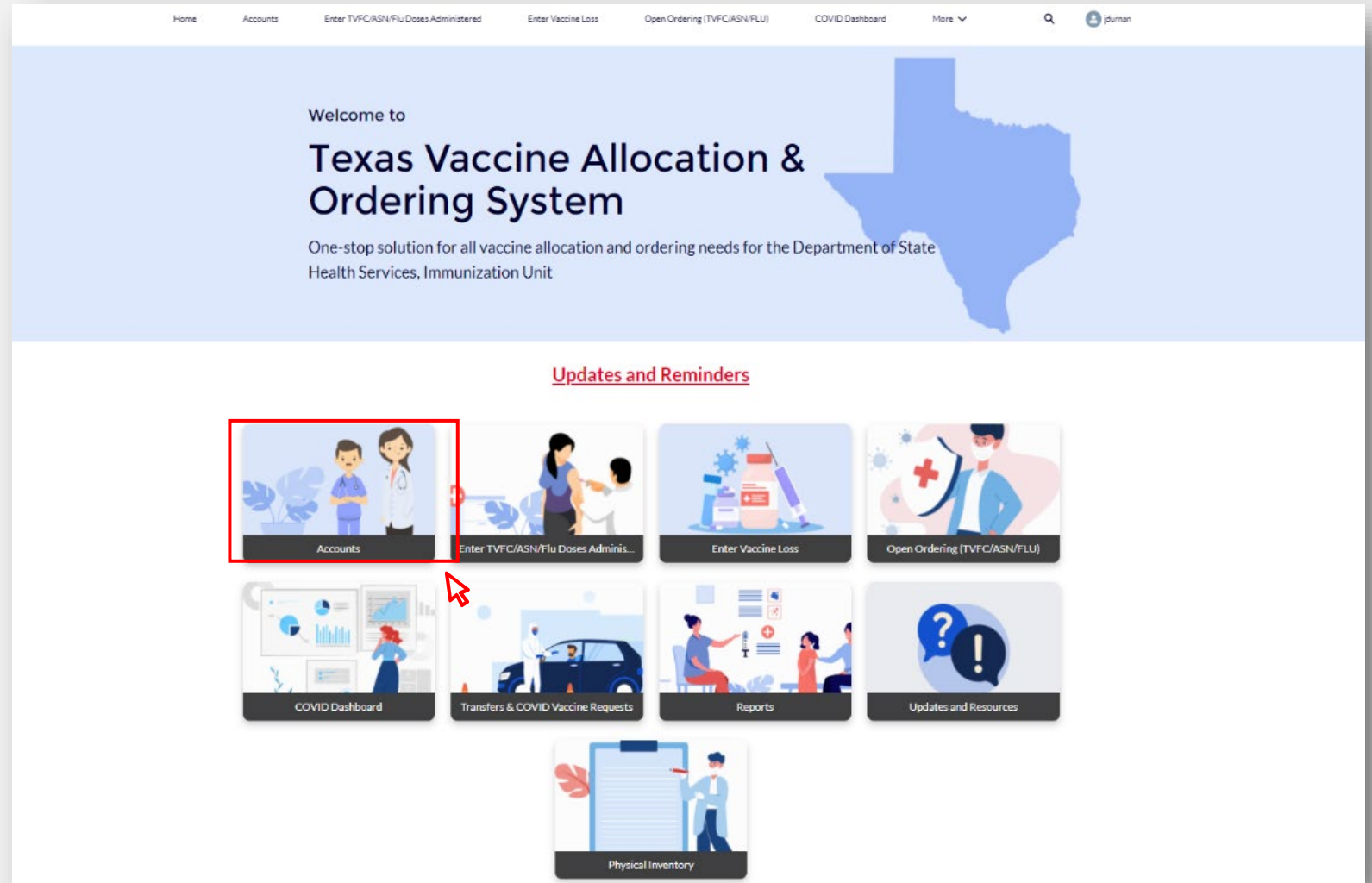


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View Account Information

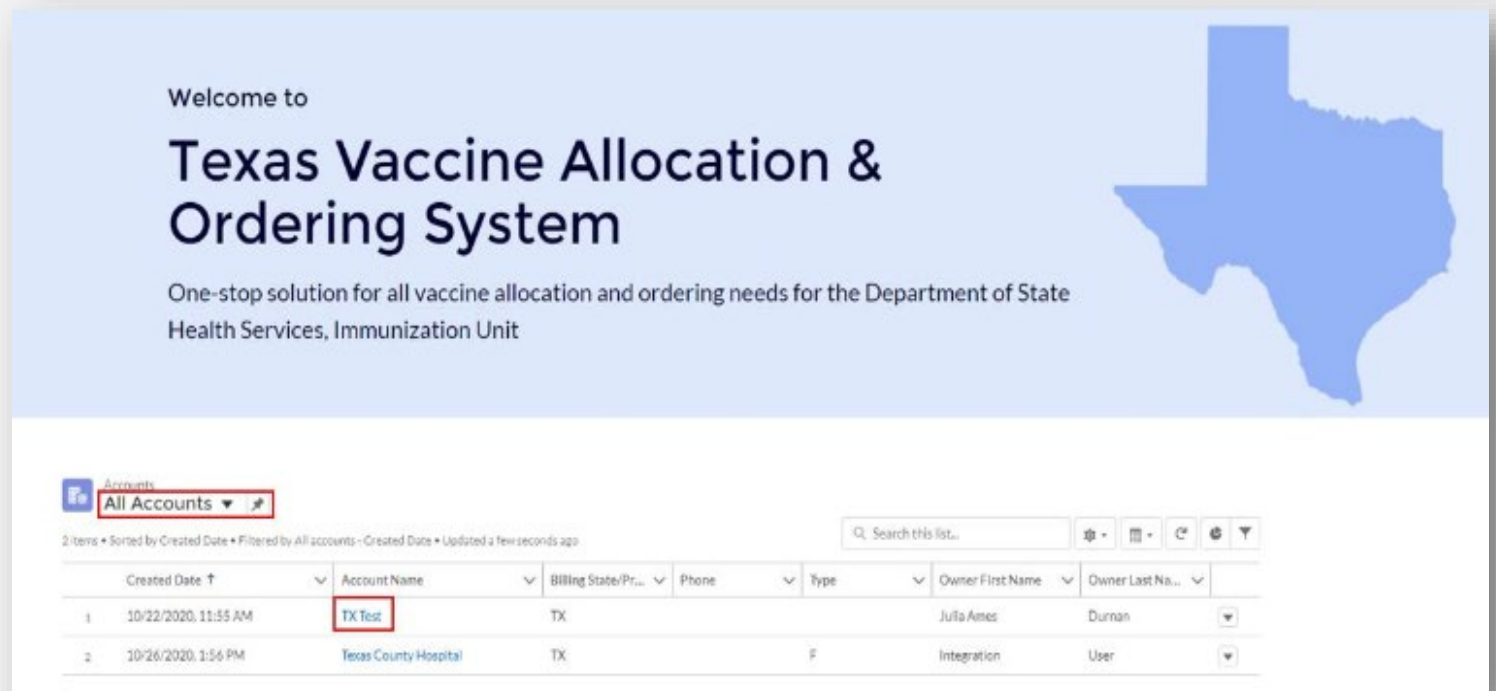
From the home page,
select **Accounts**.



View Account Information

Next, the default view in VAOS is “Recently Viewed.” To view your account(s), you’ll need to select **All Accounts** from the dropdown menu.

*Make sure you change
this dropdown to say **All
Accounts!***



Welcome to

Texas Vaccine Allocation & Ordering System

One-stop solution for all vaccine allocation and ordering needs for the Department of State Health Services, Immunization Unit

Accounts

All Accounts ▼


2 items • Sorted by Created Date • Filtered by All accounts - Created Date • Updated a few seconds ago


Search this list...

	Created Date ↑	Account Name	Billing State/Pr...	Phone	Type	Owner First Name	Owner Last Na...
1	10/22/2020, 11:55 AM	TX Test	TX			Julia Ames	Durnan
2	10/26/2020, 1:56 PM	Texas County Hospital	TX		F	Integration	User






View Account Information

3. Select an account from “Account Names” list to view more detailed account information

Accounts

All Accounts ▾ 


3 items • Sorted by Created Date • Filtered by All accounts • Updated a few seconds ago

 ▾  ▾   

	Created Date ↑ ▾	Account Na... ▾	Billi... ▾	Pho... ▾	Type ▾	Ow... ▾	Ow... ▾	Pro... ▾	Region ▾	Sub Region ▾	
1	8/18/2021, 9:58 AM	Texas Test	TX			Julia	Durnan	300528	REGION 4/5N	Jasper-Newton CO PHealth Dist	▾
2	8/18/2021, 11:24 AM	Texas Exclusion				Julia	Durnan	300123	REGION 1	DSHS Region 1	▾
3	8/18/2021, 11:25 AM	Texas TVFC				Julia	Durnan	036841	REGION 1	REGION 4/5N	▾

View Account Information

4. Here, you can view your account information. If you would like to edit any of this info, please contact therapeutics@dshs.texas.gov.

 Account
Texas Test

+ Follow

Phone

Billing Address
1000 Congress Avenue
Austin, TX 78701
United States

Website

Account Owner
[Julia Durnan](#)

Temperature Log Upload

Choose File

No file chosen

Save File

Account Owner
[Julia Durnan](#)


Account Name
Texas Test


Parent Account

Status
Approved

Website

Account Record Type
Therapeutics Provider

 Entitlements (0)

 Persons (3)

Person Name	Title	Email	Phone
-------------	-------	-------	-------

View Service Requests

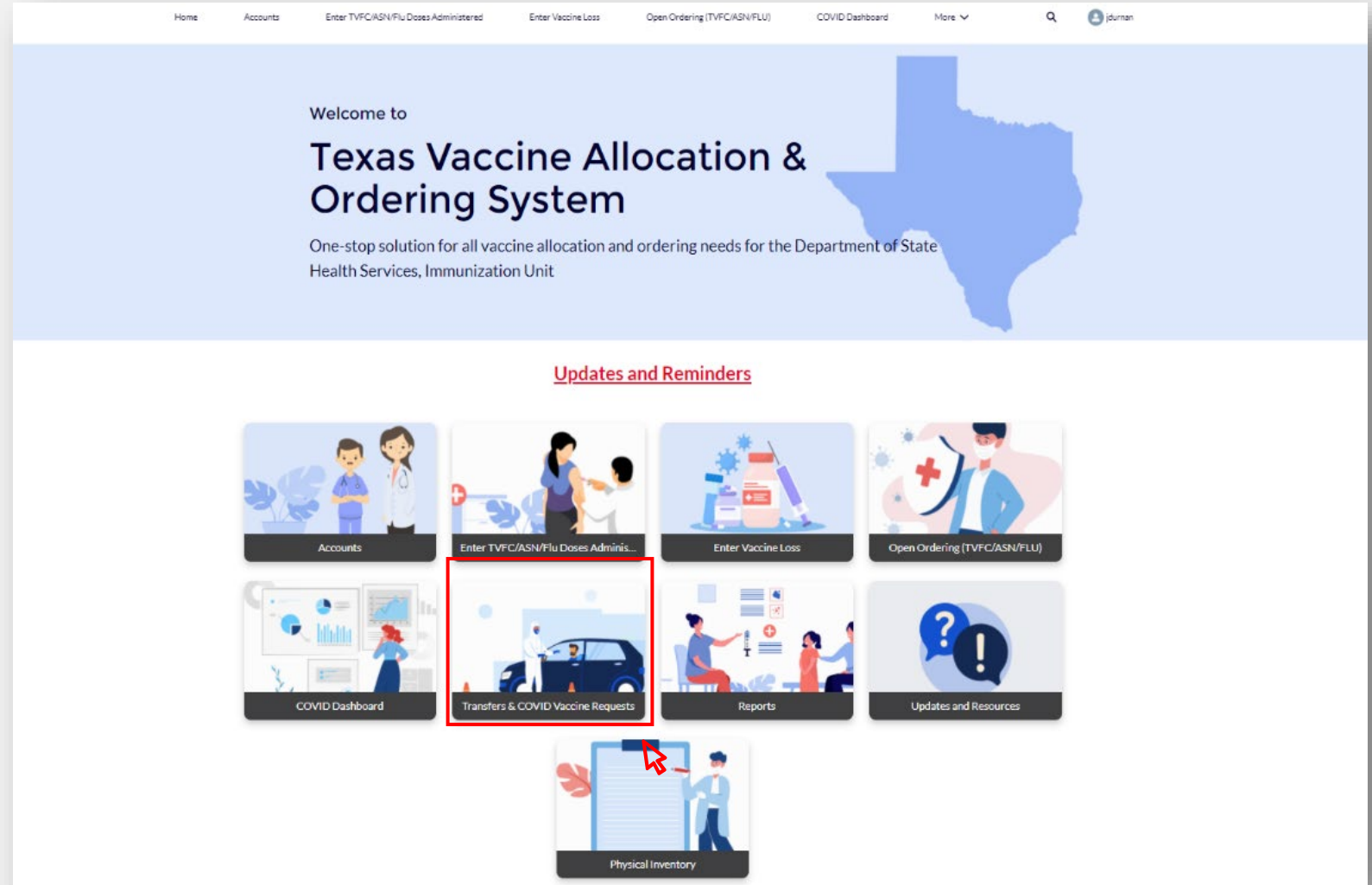


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View Service Requests

1. On the home page, select **Vaccine Requests and Transfers**.



View Service Requests

1. Open the dropdown menu.

2. Select “Therapeutics Order Requests”.

The screenshot displays the 'Service Requests' interface. At the top, there's a header 'Service Requests' with a dropdown arrow and a star icon. Below this, a 'LIST VIEWS' dropdown menu is open, showing options: 'Flu Ordering', 'My Region/LHD Transfers and Returns', 'Order Requests', 'Recently Viewed', 'Therapeutics Order Request' (highlighted with a red box and a checkmark), 'Transfers and Returns (Pinned list)', and 'Updated Transfer Requests'. To the right of the dropdown, there's a search bar 'Search this list...' and several icons for settings, view, refresh, edit, and filter. Below these, a table lists service requests with columns: 'Willing to acc...', 'Status', and 'Created Date'. The table contains several rows of data, including 'SR-62436', 'SR-62437', and 'SR-62438', all with a status of 'Created'.

Willing to acc...	Status	Created Date
<input type="checkbox"/>	Created	9/16/2021, 9:24 PM
<input checked="" type="checkbox"/>	Created	9/16/2021, 9:26 PM
<input checked="" type="checkbox"/>	Created	9/17/2021, 8:06 AM
<input type="checkbox"/>	Created	9/17/2021, 8:14 AM
<input checked="" type="checkbox"/>	Created	9/17/2021, 11:43 AM
<input type="checkbox"/>	Created	9/17/2021, 2:00 PM
<input type="checkbox"/>	Created	9/17/2021, 3:50 PM
<input type="checkbox"/>	Created	9/20/2021, 11:52 AM

View Service Requests

1. On this screen, you can view your past order requests. Select the request you'd like to view.
2. You can view your order request information/details.

The screenshot displays the 'Service Requests' interface. On the left, a table lists service requests. The third row, for request SR-62428, is highlighted with a red box. A blue arrow points from this row to the right-hand panel, which shows the detailed view for 'Service Request SR-62428'.

Service Requests Table:

	<input type="checkbox"/> Service Request N...	Facility	Patient Courses...	Patient Cours...	Willing to acc...	Status	Created Date
1	<input type="checkbox"/> SR-62426	Texas Test	0	10	<input type="checkbox"/>	Created	9/16/2021, 9:24 PM
	<input type="checkbox"/> SR-62427	Texas Test		10	<input checked="" type="checkbox"/>	Created	9/16/2021, 9:26 PM
3	<input type="checkbox"/> SR-62428	Texas Test	10	0	<input checked="" type="checkbox"/>	Created	9/17/2021, 8:06 AM
4	<input type="checkbox"/> SR-62429	Texas Test	0	10	<input type="checkbox"/>	Created	9/17/2021, 8:14 AM

Service Request SR-62428 Details:

COVID Therapeutics Order Request

DETAILS	RELATED
Facility Texas Test	Amerisource Bergen Account Number 123
Current quantity: bam/ete 0	Patient Courses Requested: bam/ete 10
Current quantity: REGEN-COV 0	Patient Courses Requested: REGEN-COV 0
Patient courses on hand: SOTROVIMAB	Patient courses requested: SOTROVIMAB
Intended method of admin for therapeutic Both	Intended use of therapeutics product Both
Primary Contact Name Test	Willing to accept another product <input checked="" type="checkbox"/>
Primary Contact Email test@gmail.com	Secondary Contact Name Test
Primary Contact Phone Number (555) 987-6541	Secondary Contact Email test@gmail.com
AmerisourceBergen Shipping Address 1000 Congress Avenue Austin TX 78701 United States	Secondary Contact Phone Number (555) 987-1234

Created vs. Exported Status

✓ COVID Therapeutics Order Request

Facility

Texas Test

Post my info in the CDC Vaccine Finder

No

Status

Created

Who you plan to vaccinate?

General Adult Population



Upon your request, your status will be listed as **“Created”**. Providers who need to edit their requests are encouraged to edit their current requests as long as the status is **“Created”**

✓ COVID Therapeutics Order Request

Facility

Texas Test

Post my info in the CDC Vaccine Finder

No

Status

Exported

Who you plan to vaccinate?

General Adult Population



Once your status is classified as **“Exported”** in VAOS, you will **not** be able to modify, cancel, or return the request. Exported status means the request has been exported for **consideration** and **does not guarantee an allocation** will be given.

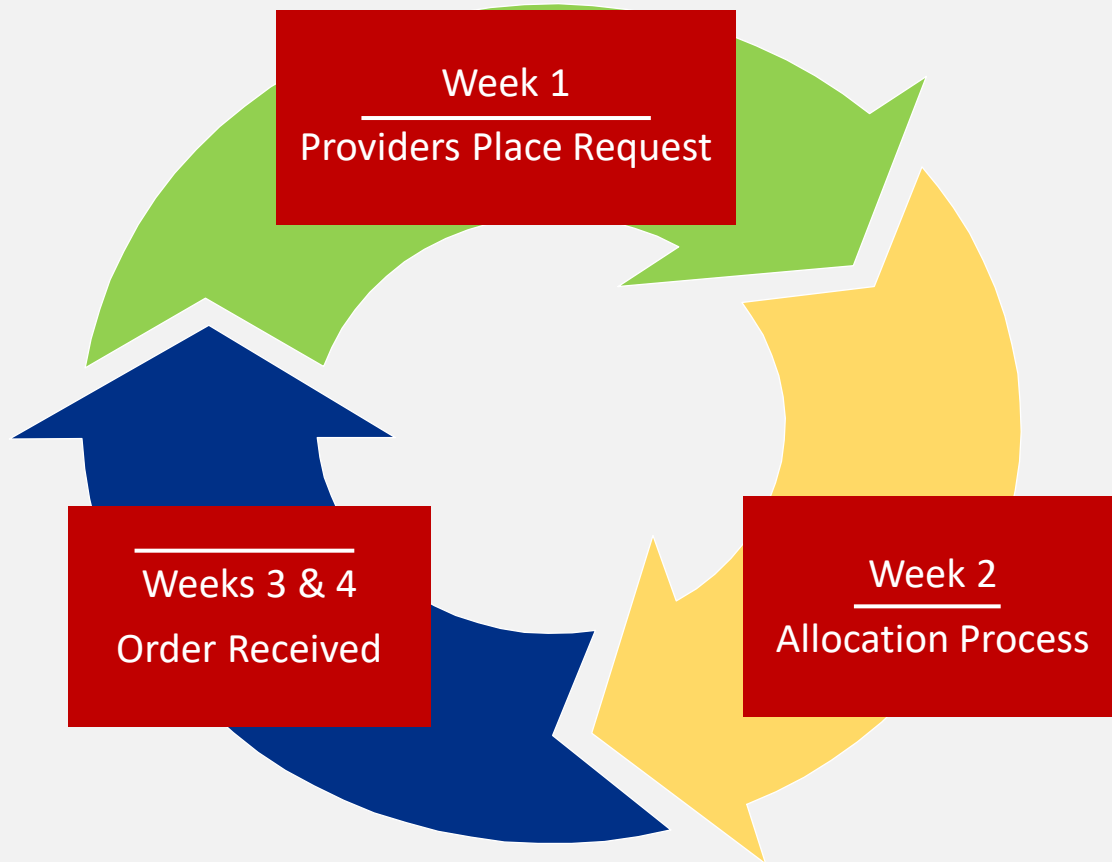
COVID-19 Therapeutics Allocation Timeline



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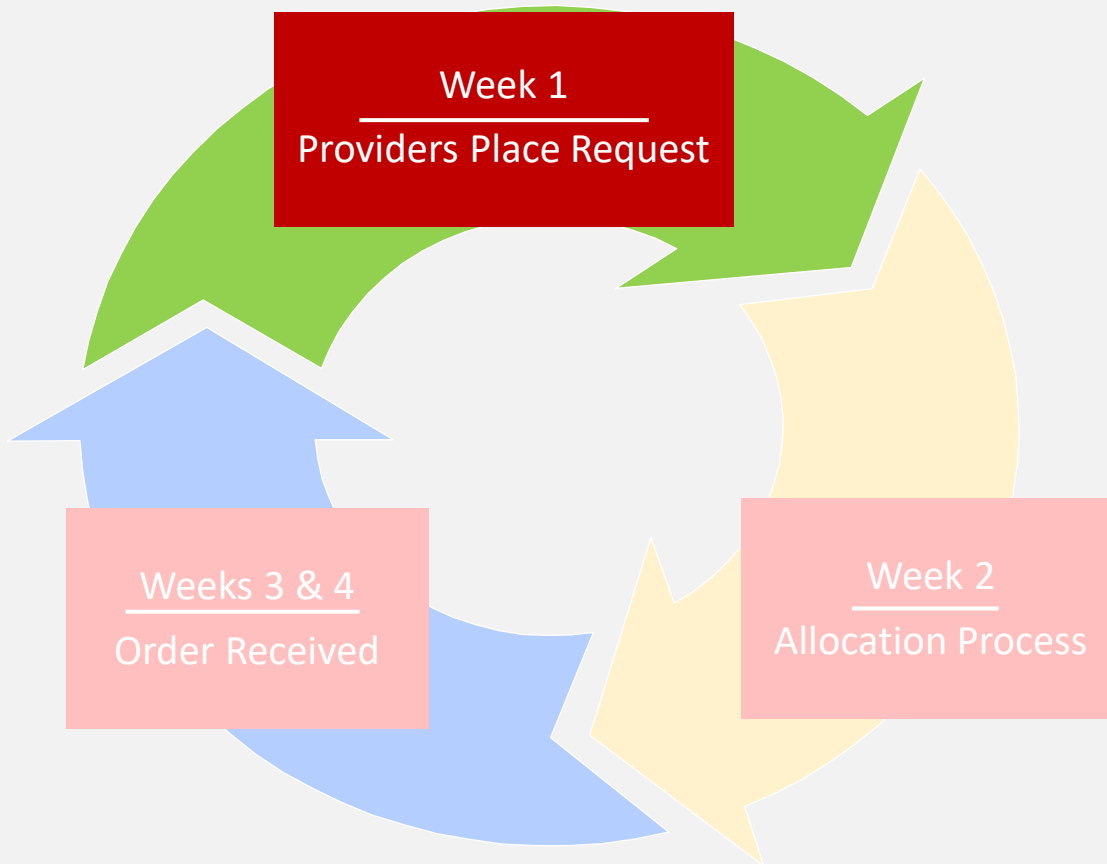
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Health Services

Order Request & Allocation Cycle



Order requests are submitted, processed, and fulfilled over a 3-4-week cycle. During the first week of the cycle, providers place their order request(s) by **Thursday at 5:00 p.m. Central Time**. During the second week DSHS sends allocation determinations to ABC; ABC then fulfills order requests and processes orders for shipment. During **the third or fourth week**, providers can expect to **receive** the orders.

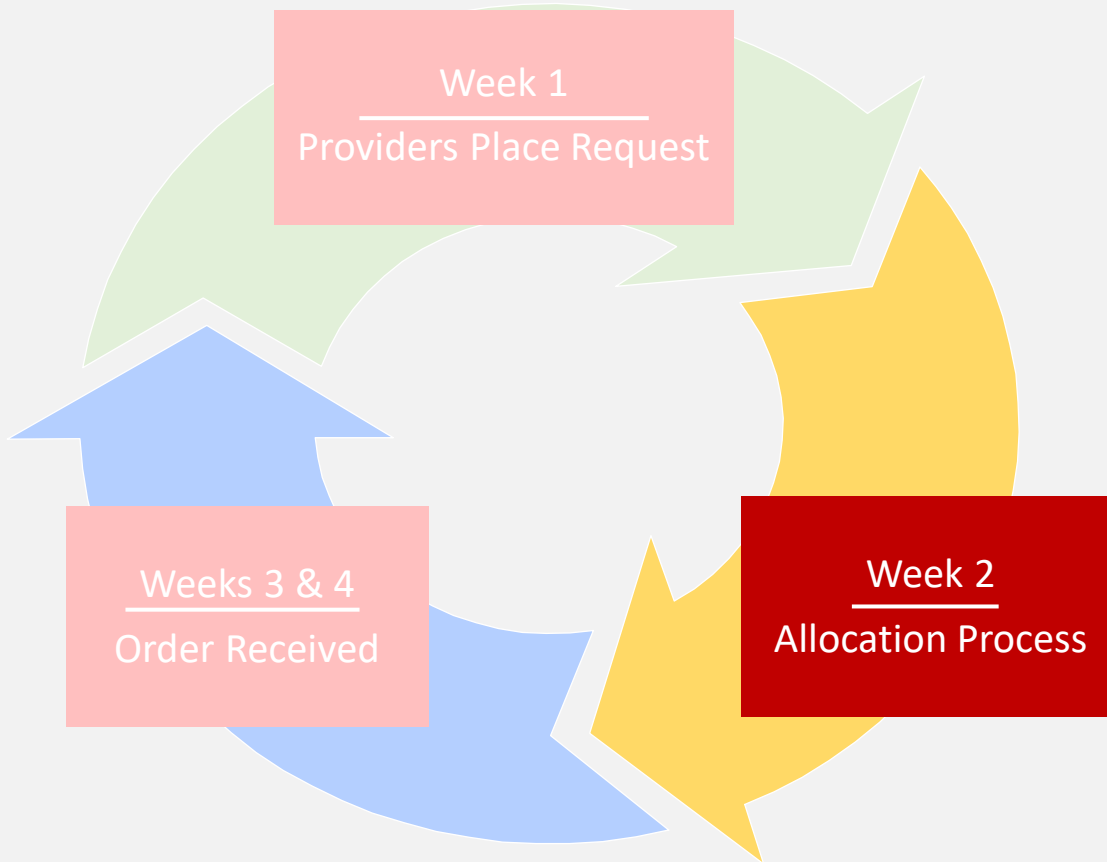
Ordering Cycle – Week1



1. Place Request

Orders received by **Thursday, 5:00 p.m. Central Time** will be considered for review in the following week's allocation. Orders placed after this deadline will not be considered until next week's allocation.

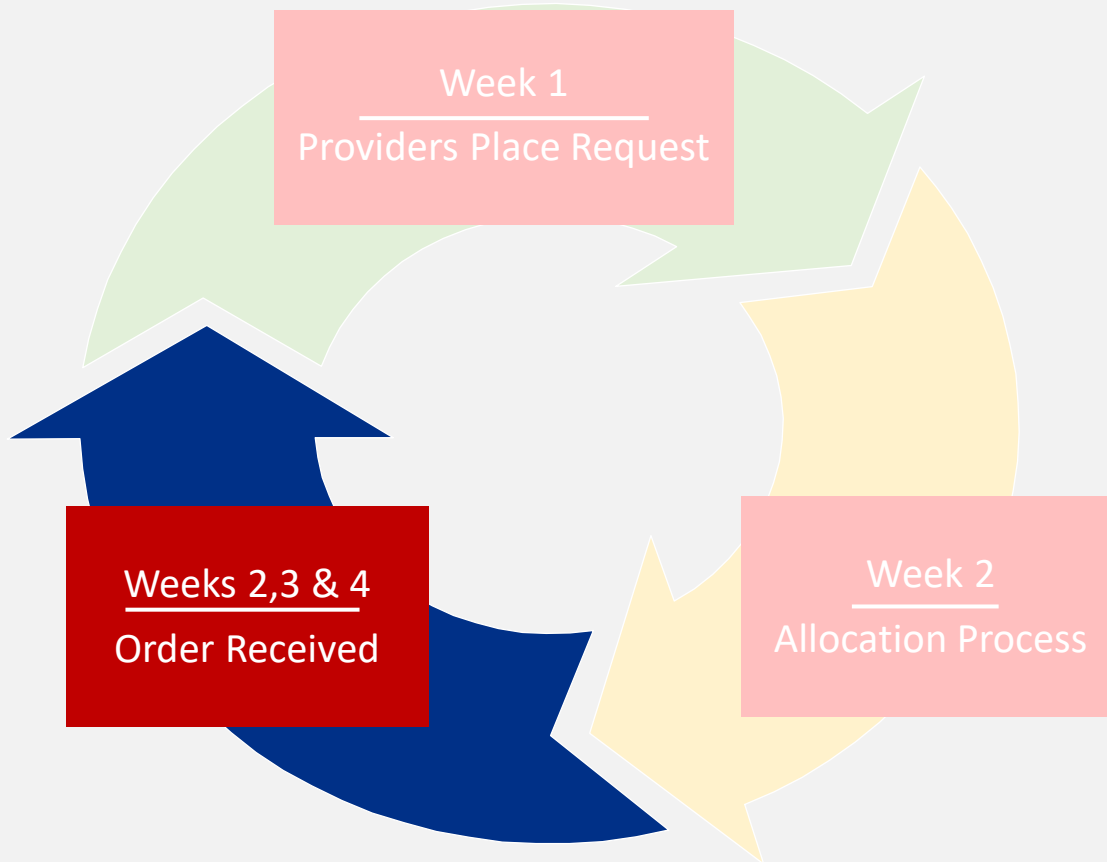
Ordering Cycle – Week 2



2. DSHS Allocates

Every Monday, DSHS is informed of the amount of therapeutics allocated to the state from US HHS. Then, they compare the allotted amount from HHS with the number of order requests received from providers to determine which requests will be fulfilled. If your site is given an allocation, DSHS will place the order with ABC on your facility's behalf. The contact will receive an email notification from ABC that an order has been received.

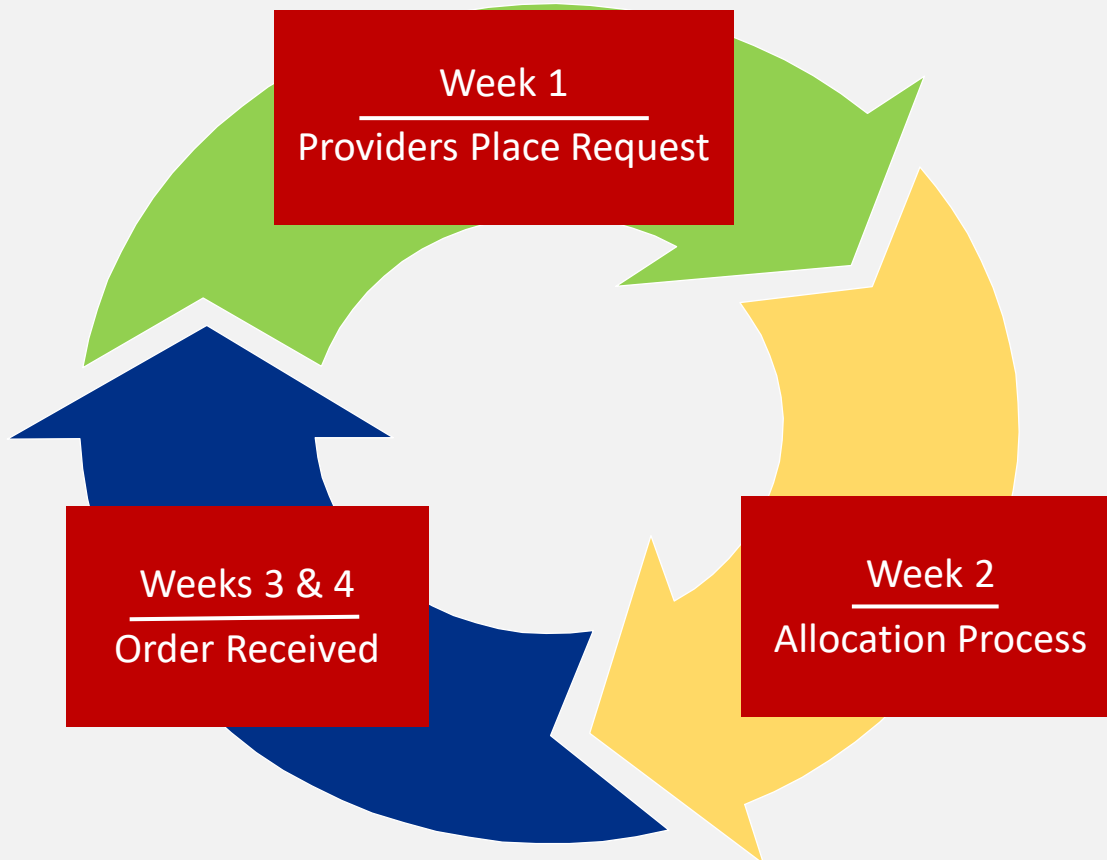
Ordering Cycle – Weeks 3 & 4



3. Order Received

You will receive an email notification when your order has been shipped. You will receive your order starting (earliest) from Thursday of week 3 onward.

When to Place Another Request



If you do not receive confirmation from ABC that an order has been placed for your facility by Friday during the distribution week (Week 3), then your facility request was denied. Please place another order for the next cycle of distribution requests.

Transferring Therapeutics



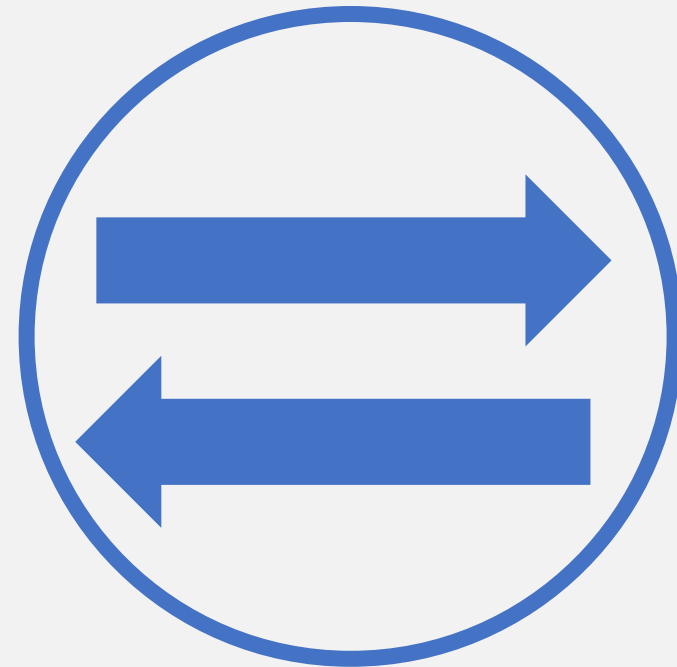
TEXAS
Health and Human
Services

Texas Department of State
Health Services

Notes on Transfers

If another facility could use your supply of therapeutics, **you may transfer** your therapeutics to the receiving facility.

No approval is needed to transfer therapeutics. The receiving site is responsible for all required reporting.



Resources



TEXAS
Health and Human
Services

Texas Department of State
Health Services

Reference Guides

Providers may refer to the following resources for more specific guidance:



[Therapeutics Webpage](#)

For most therapeutics updates and resources.

COVID-19 Therapeutics Product Guide

January 14, 2022

[Therapeutics Product Guide](#)

For an overview of therapeutics products allocated by Texas DSHS.

COVID-19 Therapeutics Enrollment Guide

November 8, 2021

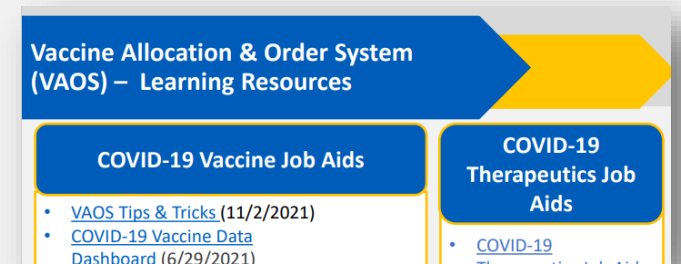
[Therapeutics Enrollment Guide](#)

For how to enroll as a therapeutics provider.



[Therapeutics FAQ](#)

For more detailed answers to common questions



[VAOS Catalog](#)

For a list of guides on specific VAOS actions.

Helpful Links

DSHS HCP COVID-19 Therapeutics	https://www.dshs.texas.gov/coronavirus/therapeutics-providers.aspx
Federal Monoclonal Antibody Site	https://www.phe.gov/mAbs
PHE COVID-19 Toolkit	https://www.phe.gov/emergency/events/COVID19/therapeutics/Pages/toolkit.aspx
CMS Hospital Without Walls	https://www.cms.gov/newsroom/press-releases/cms-announces-comprehensive-strategy-enhance-hospital-capacity-amid-covid-19-surge
CMS Monoclonal Antibody Reimbursement	https://www.cms.gov/files/document/covid-infographic-coverage-monoclonal-antibody-products-treat-covid-19.pdf
Monoclonal Antibody COVID-19 Infusion: Monoclonal Antibody Products to Treat COVID-19	https://www.cms.gov/medicare/covid-19/monoclonal-antibody-covid-19-infusion
CDC COVID Data Tracker	https://covid.cdc.gov/covid-data-tracker/
Clinical Trial Information for Patients not Eligible for EUA	
Lilly Clinical Trials	https://trials.lillytrialguide.com/en-US/
Regeneron Clinical Trials	https://www.regeneron.com/covid19

Helpful Resources for Clinicians

COVID-19 Monoclonal Antibody Eligibility Checklist:
Treatment and PEP

<https://www.phe.gov/emergency/events/COVID19/therapeutics/Pages/mAb-eligibility-treatment-and-post-exposure-prophylaxis.aspx>

COVID-19 Monoclonal Antibody Checklist for
Subcutaneous and Intravenous Administration

<https://www.phe.gov/emergency/events/COVID19/therapeutics/Pages/covid19-mAb-checklist-subcutaneous-intravenous-administration.aspx>

Subcutaneous Injection Instructions

<https://www.phe.gov/emergency/events/COVID19/therapeutics/Documents/REGEN-COV-SubQ-FactSheet-July2021-508.pdf>

EMS Template Protocol

<https://www.phe.gov/emergency/events/COVID19/therapeutics/Pages/EMS-Template-Protocol-for-COVID19-mAbs-Administration.aspx>

Guides on Vaccination after mAb administration

<https://www.cdc.gov/vaccines/covid-19/clinical-considerations/covid-19-vaccines-us.html>

Questions?

Contact therapeutics@dshs.Texas.gov or (833)
832-7069 Option 0

