

OnTRAC Newsletter

PREPARE. SUPPORT. RESPOND.

Hospital Preparedness Program

2017 AHEPP Conference

NCTTRAC Staff members Jessica Dupree and Jacob Seil presented at the 2017 Association of Healthcare Emergency Preparedness Professionals (AHEPP) Conference on How to Develop a Communications Plan. This conference was held at the Omni Mandalay Hotel at Las Colinas on November 8-9, 2017. As a part of the CMS Boot camp series, this session provided an overview of the Healthcare Coalition (HCC) framework and emergency preparedness efforts. This discussion included information about the revised National Healthcare Preparedness Capabilities and the impact of the section of Centers for Medicare and Medicaid Services (CMS) Emergency Preparedness Rule on Healthcare

Organizations (HCO). The session further provided recommendations as to how these organizations can better integrate with HCCs through regular meetings, email distribution list, conferences and symposiums, and social media. The presenter's showcased current preparedness efforts related to redundant communications, reviewed the CMS Communications plan guidance, and provided examples of communication efforts during real-world events such as the 2014 Ebola incident, hospital evacuations, and Hurricane Harvey.



LMS

CMS Standards

In order to further capabilities at a regional level, NCTTRAC has created an online learning management system (LMS) course to host relevant templates and tools to help HCC members achieve the CMS preparedness

standards. These tools can be accessed by taking the "CMS Guidelines for Healthcare Agency Emergency Preparedness" course on the NCTTRAC LMS. Upon completion of the course, click on your course library to view the resources available by CMS provider type. Another resource highlighted in the presentation included the CMS surveyors training course. The CMS Emergency Preparedness Training Online Course is available online 24/7 and provides guidance for incorporating the four core elements of emergency preparedness; Risk Assessment and Emergency Planning, Communication Plan, Policies and Procedures, and Training and Testing.

ASPR TRACIE Healthcare Coalition Resources

The Technical Resources, Assistance Center, and Information Exchange (TRACIE) was created to meet the information and technical assistance needs of regional ASPR staff, healthcare coalitions, healthcare entities, healthcare providers, emergency managers, public health practitioners, and others working in disaster medicine, healthcare system preparedness, and public health emergency preparedness. Recently TRACIE introduced the Healthcare Coalition Resources to further the mission of preparedness and response. Sample plans, tools, and templates can be found at the following website https://asprtracie.hhs.gov/hcc-resources





EMResource Workgroup
Workgroup will meet on the first Wednesday of
every month at 3:00PM at the NCTTRAC
offices. Check the calendar on the NCTTRAC
website for additional information



Mobile Emergency Response Communications (MERC) Trailer.



Tuesday February 27, 2018 Blue Cypress Hotel

Emergency Medical Task Force (EMTF)

Emergency Medical Task Force -2 (EMTF-2) remains vigilant in its response to regional and state events.

EMFT-2 Participation in EMS Conferee:













FOR MORE INFORMATION ON JOINING EMFT-2 Please visit www.ncttrac.org Or contact Thomas Stidham 817-607-7015 tstidham@ncttrac.org

SAVE THE DATE

NCTTRAC Golf Tournament

Save the Date! Back by popular demand, the 2018 NCTTRAC Golf Tournament is scheduled for Friday, March 30, 2018 at the Bear Creek Golf Club! NCTTRAC Staff are meeting every other week to discuss Golf Tournament Details. If you are interested in joining the 2018 NCTTRAC Golf Tournament planning efforts, please email admin@ncttrac.org



EMERGENCY MEDICAL COORDINATION CENTER (EMCC)

In early 2018, NCTTRAC will be sending out a Request for Proposal to regional partners for an opportunity to host the Mobile Emergency Response Communications (MERC) Trailer. This trailer contains two Harris VHF/UHF/700/800 public safety radios, one Yaesu amateur radio, a generator, two television monitors with DirecTV, two Motorola radio repeaters (one UHF, one VHF), a VoIP phone bank, built in Wi-Fi, a cell system booster, and a MSAT. Additionally, the trailer carries a Zumro tent system along with portable air conditioning units, which allows all communication systems to be set up in a climate-controlled, sheltered environment.

The MERC trailer is currently in the NCTTRAC warehouse, where it will inspected and serviced as needed by the unit manufacturer. If your agency is interested in hosting the MERC trailer, please contact Jacob Seil at jseil@ncttrac.org.



EMRESOURCE WORKGROUP

December 6th marked the first meeting of the new EMResource Workgroup. This Workgroup was created by the NCTTRAC Board of Directors to update EMResource and create a product that provides a tangible benefit to both hospitals and EMS agencies. This Workgroup reports directly to the NCTTRAC Board of Directors and is made up of representatives from all of NCTTRAC's clinical committees, as well as the SPI committee and the REPC committee. Mrs. Kris Powell, former chair of the ED Operations committee, will lead the workgroup. The EMResource Workgroup will meet on the first Wednesday of every month at 3:00PM at the NCTTRAC offices. Check the calendar on the NCTTRAC website for additional information.



TECHNOLOGY

We would like to welcome the newest member of our team, Jordan Castro. Jordan comes to us from a strong background supporting a major cell phone and technology provider and his customer service and troubleshooting skills will be a welcome addition to the department.

This is the time of year when the IT department conducts housekeeping of our systems and implements new hardware. In addition, we are preparing for our rapidly approaching remodel of our NCTTRAC home office. We will be working closely with the designers and contractor to help ensure the remodel progresses smoothly and there are no interruptions to our support for staff, members, or the residents of the vast area we support.



If you are in need of support from our department we can be reached by phone at 817.607.7055 or via email at support@ncttrac.org

NCTTRAC Logistics Updates

NCTTRAC Logistics maintains a forward thinking, proactive, service oriented focus by developing initiatives that emphasize reaching out to the region's partners to meet their needs, as well as extending their expertise and assistance across two other Trauma Service Areas (TSA-C & D). There are a few initiatives that will be helpful to our partners in accomplishing their requirements in regards to HPP funded assets. Specifically, NCTTRAC Logistics' activities this fall included:

- -Initiated facility visits to assist with HPP inventory control and disposition, answer questions, address concerns regarding missing or damaged equipment; Methodist System & THR Rockwall.
- Received a Mobile Emergency Response Communications (MERC) Trailer Unit from the City of Grand Prairie. The MERC will be inspected by technical expert to ensure full functionality and reissued to an HCC partner in the future.
- Assisted with furnishing new office acquired for TSA-C operations in Wichita Falls; delivered tables, chairs and storage racks from NCTTRAC Communications warehouse in Arlington.

- Plan in place to visit agencies with mobilized trailer equipment such as Mass Fatality Trailers, Mobile Medical Units trailers and generator trailers. Visits are intended to provide guidance and assistance on proper maintenance and upkeep of HPP acquired trailer assets.
- Coordinated delivery and recovery of MMU C2L trailer to Texas EMS Convention; trailer was part of NCTTRAC display of capabilities for the region.





WAREHOUSE

4408 Barnett Blvd. Arlington, TX 76017 CONTACTS Victor Reyes & Jeff Tice (817) 608-0390 ext. 7100

All Committee Update

NCTTRAC would like to WELCOME all the new Chair Elect that have taken the positions. We thank you in advance for time and dedication that you will give to your committees.

Please remember that all committee meetings are posted on the NCTTRAC website calendar for you.

Stroke Committee

The Stroke Committee has developed surveys for our region to capture STEMI and stroke metrics for the Texas RAC Data Collaborative (RDC). The Stroke Committee partnered with the EMS Committee to create an online survey

determining the most utilized stroke scale by EMS agencies in TSA-E. Results of their efforts determined that 57.69% of EMS agencies use the Cincinnati PreHospital Stroke Scale (CPSS). Their next goal is to standardize a stroke scale for the region.

Perinatal Committee

The Perinatal Committee had another successful quarter of trending data to show the rates of newborn hypothermia and hyperthermia in the region. They are developing best practice guidelines for taking newborn temperatures in the well-baby nursery and the NICU based on their analysis of the data.



Zones Report

NCTTRAC would like to welcome Lisa Ponce as the new of Board of Directors Zones Representative.



By subscribing to a <u>Listserv</u> you will receive notifications for future meetings. You may also visit the NCTTRAC website and view the education calendar.

NCTTRAC Department Contact information

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Emergency Medical Task Force – 2

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Logistics

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