



2018 NCTTRAC TSA-E Coalition Surge Test

Exercise Day

March 26, 2018



2018 NCTTRAC TSA-E Coalition Surge Test

Phase 2: Facilitated Discussion

Facilitated Discussion: Overview

- This is the second part of the Coalition Surge Test
- Participating members include:
 - NCTTRAC
 - Healthcare Facilities (Evacuating & Receiving)
 - EMS/Patient Transport
 - Public Health
 - Additional partners

Facilitated Discussion: Overview

- Discussion focused on:
 - Where patients were sent
 - Transportation assets utilized
 - Other issues that are from the simulated evacuation
- REMINDER:
 - Regional After Action Review: April 3, 2018

Facilitated Discussion: Patient Beds

- Evacuating Facilities: (complete for each Evac Facility)
 - Patient census at the start of the exercise?
 - Were any patients discharged? How many?
 - How long did it take to complete the patient count and report?
 - How long did it take to receive confirmation of beds for the evacuating patients?
 - Confirm the number of patients that were accepted in each category of beds.

Facilitated Discussion: Patient Beds Evacuating Facilities

- How did the evacuating facilities decide who to call?
- Were there any criteria missing that should have been factored into the decision of which facilities to call?
- How did the evacuating facility establish communications with receiving facilities?

Facilitated Discussion: Patient Beds Receiving Facilities

- Did your response reflect your current “usual” free bed capacity?
- How could you increase capacity at your facility?
- If this had been a real event, would your response be any different?

Facilitated Discussion: Transportation

*Complete for each Evacuating Facility

- What transportation organizations were contacted?
- How many vehicles were offered by each?
- Evacuating Facilities: describe the transportation assets provided for your patients.

Facilitated Discussion: Transportation

- What went well with procuring patient transportation?
Challenges?
- Would there be enough capacity left in the system to handle daily operations?
- Was the HCC able to find enough vehicles to evacuate its patients?

Facilitated Discussion: Patient Tracking and Communication

- How would patients be tracked as they moved from one location to another?
- How would medical records be transferred?
- How would facilities manage calls from families?
- What can the coalition or NCTTRAC do to assist?
- What should the coalition do to prepare for this scenario?

Facilitated Discussion: At Risk Populations

- Who are considered at-risk populations?
- How did evacuating facilities determine the order in which patients should be evacuated?

Facilitated Discussion: Continuity of Operations

- How would discharged patients be cared for during an evacuation and afterwards?
- Can staff be transferred from one facility to another?
How would they be credentialed?
- Where would facility command staff operate from if the facility was unsafe or unusable?
 - Are there business continuity plans in place?

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End Exercise

Coalition Surge Test: Hotwash/Debrief

- Top 3 Strengths
 - Discuss strengths that were identified
- Top 3 Areas of Improvement
 - Discuss areas of improvement that were identified
- Other Comments / Feedback

Coalition Surge Test: Next Steps

- Complete the Feedback Form
 - Evac Facilities: Submit to Assessor
 - All Others: Fill Out Survey or Email Feedback Form
- Regional After Action Review: April 3, 2018
 - Training & Exercise Workgroup Meeting (11:15am-12:15pm)
 - Invite Administration To Participate

Questions?

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Thank You